

Remington Arms Co., Inc.
Product Service
Legal Case #:2891

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
155377	11/19/2008	11/20/2008	11/26/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Richard	Ballard	501 Creekside Ln	Sandpoint	ID	83864		H 208-290-2074 E braces@nidaho.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD Shot hole in house	Cause:4006	Altered Adjustments or Components		
S Accidental firing	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

Customer says "twice now when I am removing bullets (unfired) from the gun when I put the bolt back (or push it forward - not sure which) the gun fires. Unbelievably dangerous. Blew a hole in my house. Could have hit someone, something, etc. Note - NO finger on or near trigger when fires."

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CP/BA	700/3006 SPR	20000	6406216	AU	3/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	UDISCO SALT LAKE C., UTAH	TWO PIECE SCOPE BASE	U			

CONCERN:FBC SHOT HOLE IN HOUSE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge, goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	65.00	11/26/2008				

11/24/2008 Placed in PS Back Rack holding for disposition fls. 11/26/08 Mr. Ballard ok with repair. I am sending him an owner's manual, 10 commandments of safety flyer and a Remington decal. I stressed that his firearms should be inspected every 5-10 years by a reputable gunsmith to ensure no worn parts or heavy debris buildup em

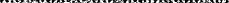
Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		11/20/2008
	Product Type		RF
	Action Type		A
	Assigned To		F. SUPRY
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 3006 SPR
	Date Code		AU
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
Bolt	Shroud	Slightly Worn; Functioning	FACE OF SHROUD SMOOTHED/FILED BOLT BODY MARRED FROM SCOPE SCREW CONTACT
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Safety	Function	Slightly Worn; Functioning	
	Lift	---Select---	.010
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE








PS 20362

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 30-06 (700)	Serial Number: 6406216
Are you the original owner? ☒ YES ☐ NO	
Name: Rick Ballard	Date of Purchase:
Address (no PO Boxes): 501 Creekside Lane	
City: Sandpoint	State: ID Zip: 83864
Phone (Daytime): (208) 290-2074	Fax:
E-mail Address: Braces@nidaho.net	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
<u>Here Problem Here</u> - Twice now when I am removing bullets (unfired) from the gun. When I pull the bolt back (or push it forward - not sure which) the gun fires. UNBELIEVLY dangerous. Blew a hole in my bare - could have hit someone something etc. NOTE - NO Finger on or near trigger when fires	
Ammunition Information:	
Manufacturer: Federal	Type:
Other (i.e., bullet weight/type, shot size, powder):	
Center Fire 180 Grain Point Base S.P. - No 30065	
Handload Information:	
Powder Used:	Powder Weight:
Case/Hull Used:	Primer Used:
Bullet Type/Shot Size:	Reloader Used:
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: 2 kinds 1 Break Free + 2 Outers Gun Oil	
How often do you clean the bore? (Months or Number of rounds)	
How often do you clean the action? (Months or Number of rounds) 2-3 times total	
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used: 1 Outers Gun Oil	

* This gun while older has probably had only 50 Rounds go through it - Hardly used, maybe 5 times - Just sits in its case in the house.

How often do you lubricate the bore? (Months or Number of rounds)
How often do you lubricate the action? (Months or Number of rounds)
How often do you lubricate the trigger assembly? (Months or Number of rounds)

again 2 times total

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO

Comments: I still can't believe this happened - bullet went 12 inches from where my wife's head was 5 min prior to gun spontaneously discharging

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?

What were the services performed?

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- 1. Record the serial number of your firearm before sending it.
- 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- 3. Remove all accessories from your firearm to prevent loss or damage.

the box. Shipments without a proper

st. Remington is not responsible for purchase insurance from your carrier.

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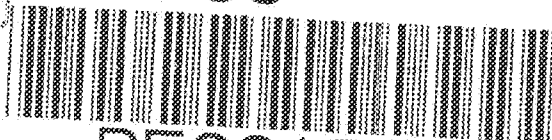
med to you C.O.D. (To avoid C.O.D. Charges, please h your gun)

itimate detailing the nature of the repair, applicable taxes and estimate. Repairs can be paid by check, money order, or VISA. If you wish, you can expedite repairs over billed to your credit card.

Serial Number:

6406216

Model: **700**



RE00155577

* I will send bullets in a separate package