

Remington Arms Co., Inc.
Product Service
Legal Case #:1944

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
138707	12/28/2007	1/4/2008	1/4/2008				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Bass Pro	Bass Pro		7970 Northfield Blvd	Denver	CO	80238		W 720-385-3600

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components		
S	fired when mounting rifle to shoulder	Concern:1026	Jar-Off - No Mention of Safety Position	Unknown
C				

1/10/08-correspondence from repair-gun fired upon mounting rifle to slung position on shoulder. lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250 REM		350003	KR	5/1/1968
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE SCOPE BASE,HARD CASE	U			

CONCERN:FIRED WHILE MOUNTING RIFLE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TA under SMP						
	Repair/Replacement Cost	Repair/Replacement Date				

1/10/08-Quote to replace TA under smp.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2008
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 22-250 REM
	Date Code		KR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	RING FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	NOT OF REM MFG
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIGGER BROKEN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,HARD CASE

Repair Inquiry

Repair Number: RE00138707	Serial: 950003 Model: 7031 Camo Fin w/ 24 inch barrel. Caliber: 22-250 REM BDL	Repairman:	Status: Closed 12/22/2007 1:05:48 PM
Verify Repair:			

Address Information	
Customer: MIKE WILKINS	Received From: MIKE WILKINS
Address 1: BASS PRO MAIN OFFICE	Address 1: BASS PRO MAIN OFFICE
Address 2: 7970 EAST 45TH AVENUE	Address 2: 7970 EAST 45TH AVENUE
City: DENVER	City: DENVER
State: CO Zip Code: 80230 Country: US	State: CO Zip Code: 80230 Country: US

Contact/Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	User ID	Detail	Desc2	Current Status
12/22/2007 1:03	brygidownr	Repair Added		Closed
12/22/2007 1:06	brygidownr	Closed at Expedite		12/22/2007 1:05:48 PM
12/22/2007 1:06	brygidownr	Repair Maintenance	Status: Closed	Longdownr
1/4/2008 3:57:47	supryll	Returned to AS for repair	Bolt lock modification program	Product Service
				Repair Location
				ILN
				Current Location
				ILN
				Transfer Number

Repair Search	Refresh	Close
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1944

24
K25/8
24"
011

Model Number: 700		Serial Number: 350003	
Name: James Usher		Date of Purchase: 7	
Address (no PO Boxes): 7970 Northfield Boulevard			
City: Denver	State: CO	Zip: 80238	
Phone (Daytime): 720.385.3800		Fax: 303.373.0504	
E-mail Address: jrelongone@basspro.com			
Please describe your problem:			
gun fired upon mounting rifle to slung position on shoulder. Seeking recall, warranty work on bolt lift, safety James Usher - gunsmith			
358 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time. ⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM. - Record the serial number of your firearm before sending it. - Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.) - Remove all accessories from your firearm to prevent loss or damage. - Ship your ENSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.			

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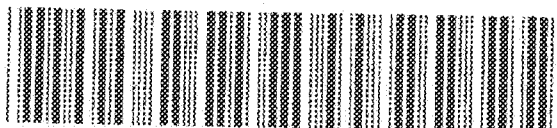
Visit Our Other

Other Sites

Remington

Serial Number: 350003

Model: 700



RE00138707

could not duplicate concern.
 trig-set screws altered,
 req. broken replace TPA,
 check over, clean under
 Bolt lock program Ron
 \$ 20.00 + S&H.

Quote