

Remington Arms Co., Inc.
Product Service
Legal Case #:4166

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
184113	12/23/2009	12/28/2009	12/18/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Charles A.	Billadeau	4918 Knotty Pine Dr.	Traverse City	MI	49686		H 231-620-6103 E cbilla@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S			Unknown	
C	Fires when safety is removed Concern:1007	Fired on Safe Release		

Customer reported on our repair form - Rifle fires when safety is removed and trigger is not pulled. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM08 REM	25855	D6599729	EW	10/7/2002 12:53:30 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

12/31/09: Per Fred S. - Trigger assembly contaminated with a partially dried & sticky lubrication/residue. Trigger will not return properly. Replace trigger assembly, check over, clean at 1/2 normal cost. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/28/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4015	Improper Maintenance	
Barrel	Description		22" 7MM08 REM MR
	Date Code		EW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	

	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE TRIG NOT RETURNING
	Pull	---Select---	9.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

start 12/29/2005 7:40 AM CAPS NJM File S:\... \...

RECEIVED
DEC 30 2009
BY: _____

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

4166
958
EW 10/0

Model Number: <i>Mod 700</i>		Serial Number: <i>D6599729</i>	
Are you the owner? ☒ YES ☐ NO			
Name: <i>CHARLES A. BILLADEAU</i>		Date of Purchase:	
Address (no PO Boxes): <i>4918 Knotty Pine Dr</i>			
City: <i>Traverse City</i>		State: <i>MI</i>	Zip: <i>49686</i>
Phone (Daytime): <i>231-824-6107</i>		Phone # <i>231-620-6103</i>	
E-mail Address: <i>cbilla@charter.net</i>			
☒ I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
<i>Rifle fires when safety is removed and trigger is not pulled. Fires premature</i>			
Return to: <i>8792 Pebble Creek Ln</i> <i>Sarasota, FL 34238</i>			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			

Serial Number: **D6599729**

Model: **700**



RE00184113

Powder Weight:	
Primer Used:	
Reloader Used:	
Number of rounds)	
How often do you clean the action? (Months or Number of rounds)	
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used:	

*TRIG. ASSM. contaminated with A
partially dried & sticky lubrication
residue, TRIG. will not return properly.
Replace TRIG. which only clean at
1/2 normal cost. Quote*

PS 20376