

Remington Arms Co., Inc.
Product Service
Legal Case #:3608

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
170976	7/9/2009	7/10/2009	7/10/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Cabela's	Zack Halabura	Cabela's	100 Cabela Dr	Hamburg	PA	19526		W 610-929-7000, ext 8358

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	fires when safety released Concern:1007 Fired on Safe Release		Unknown	
C				

7/20/09 Per letter with rifle, the customer alleges that the gun fires when the safety is turned to fire without pulling the trigger. It does not do it every time but happens often.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	6628983	WX 8/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner		
	BONITZ BROS HARRISBURG PA	TWO PIECE SCOPE BASE AND RINGS	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at special price under the BLSM program						
	Repair/Replacement Cost	Repair/Replacement Date				
	63.99	7/20/2009				

7/20/09 Per repairman, could not duplicate concern. Replace TPA, check over, clean under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		7/10/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 270 WIN
	Date Code		WX

Repair Inquiry

Repair Number: RE00170976
 Verify Repair
 Serial: 6523993 Model: 700 Center: de 070
 Damage: WIN CHH Produced: 07/10/2009
 Receiver: Before Trade
 Status: Approval Hold 7/10/2009 4:28:15 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From
 Name: CABELAS
 Address 1: 100 CABELA DRIVE
 Address 2: ATTN NATHAN WERNER PO Box:
 City: HAMBURG
 State: PA Zip Code: 19526 Country: US
 State: PA Zip Code: 19526 Country: US
 Fed: ☐

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Event	Date2				Current Status	
7/3/2009 1:59:12	New	schultsm	Repair Added			☐ Shipping Hold		Approval Hold	
7/9/2009 2:17:25	Expedite	schultsm	From Check In	To:		☐ Inmate Hold		7/10/2009 4:28:15 AM	
7/10/2009 4:28:01	Maint	Travisbw	Repair Maintenance	Status: Repairing		☐ Estimate Sent		Travisbw	
7/10/2009 4:28:11	Estimate	Travisbw	Estimate Update	Status: Approval		☐ Parts Received		Approval Pack	
7/10/2009 8:00:11	Approval Hold	System	Immediate SAP Allocation			☐ Passed Inspection		Repair Location	
7/10/2009 8:36:27	Expedite	perozal	From Repair Bench	To: Approve Pack		☐ Return At Received		ILN	
						☐ Has been Approved		Current Location	
						☐ Internal Repair		Transfer Number	

Repair Search

Refresh

Close

subyll 7/10/2009 3:20 PM C-PS INUM HNS

start

Microsoft Excel

Current Cases - Hm...

Arms Services Repair

40 PM

38.99

15

35

12

100.99

- 37. payment

63.99

3608

W4 8/73
22"
5-12
008

07.06.2009

Remington Arms Co., Inc.
Attn: Service Center
14 Hoefler Avenue
Ilion, NY 13357

Dear Sirs:

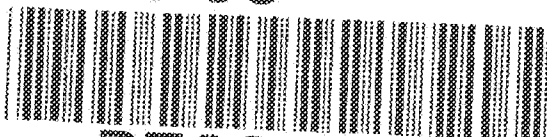
Enclosed you will find a Remington mod.700 . Serial # 6628983. This firearm was brought back to us because the customer said the gun fires when the safety is turned to fire with out pulling the trigger. It does not do it every time but happens often. Please examine and repair at your earliest convenience. When repairs are completed please return firearm to the following address:

100 Cabela Drive
Hamburg, PA 19526
Cabela's Retail Hamburg
Attn: Firearm Repair Return

Zack Halabura
Firearms Administration
Cabela's Retail, Inc. Hamburg
(610) 929-7000 Ext. 8358

6628983

Model: 700



RE00170976

could not duplicate concern
Replace TPA, check over, clean
under bolt lock program
For \$ 20.00 + S.H.
Quote

