

Remington Arms Co., Inc.

Product Service

Legal Case #:4849

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210814	11/18/2010	10/26/2010	11/19/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Samuel	Davidson	409 Billy Creek Circle	Hurst	TX	76053		C 817-832-4724

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
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PI

PD

S	Fired while he was walking with it with safety off	Cause:4038 Concern:1004 Jar-Off Safe OFF	Could Not Duplicate Concern	Unknown
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C

10/26/10 Per call from Davidson, he has a Model 700 .222 that he loves that fired last year when he walking with it with the safety off. He had another incident years ago and had a local gunsmith repair it. He bought it used about 20 yrs ago.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/222 REM	n/a	137437 LM	1/1/1965
Date Purchased	Where Purchased	Accessories	Original Owner		
		SCOPE BASE,BOTTOM HALF OF FRONT RING	N		

CONCERN:UNINTENDED DISCHARGES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.23	11/22/2010				

10/26/10 Sending box and ARS.cm 11/22/10 Per Ilion, could not duplicate concern. Trig assm very dirty and sticky, parts work sluggish. Can offer to replace TPA, clean and test fire under bolt lock safety modification price \$20 plus shipping. Emailing quote.cm 11/29/10 Davidson approved repair.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	11/19/2010	
	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	24" 222 REM	
	Date Code	LM	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	005
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False

Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	3#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF OF FRONT RING

Strongly influenced

11/22 Enacted quote

David Davidson @
charter.net

RECEIVED
NOV 22 2010

8Y.....

4849

24"
LM2/65
3#
005

October 26, 2010

Samuel Davidson
409 Billy Creek Circle
Hurst, TX 76053

Subject: #4849, Model 700

Dear Mr. Davidson,

Per our conversation, enclosed is a prepaid UPS ground shipping label for shipment of the firearm to our factory. Please include a copy of the attached letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Supry".

You should receive a rifle box in the next few days.

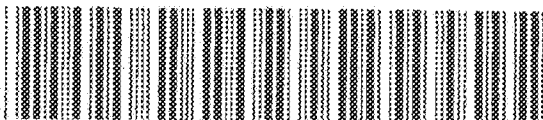
I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you as a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

137437

Model: 700



RE00210814

could not duplicate concern.
img. ASSM very dirty & sticky
part work sluggish. C.A.U.
offer to replace TPA, clean
& test fire under BLP for
\$20.00 + ship

Quote

NOTE: Please complete and print this form, and then include it with your firearm.

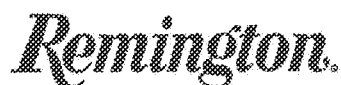
Model Number: 700		Serial Number: 137437	
Are you the original owner? ☐ YES ☒ NO			
Name: SAMUEL DAVIDSON		Date of Purchase: 1990	
Address (no PO Boxes): 409 BILLY CREEK CIRCLE			
City: Hurst		State: TX	Zip: 76053
Phone (Daytime): 817 284-2418		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) Dave.Davidson@CHARTER.NET			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: UNINTENDED DISCHARGES 2 TIMES ABOUT A YEAR AFTER PURCHASE. THEN ONCE ABOUT 4 YEARS AGO + ANOTHER TIME IN 2009			
500 characters left			
Ammunition Information:			
Manufacturer: REMINGTON		Type: 50 GR POINTED SOFT	
Other (i.e. bullet weight/type, shot size, powder):		50 GR POINTED SOFT POINT R22R1	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Remington repair Service:

Sorry about including the mount and ring. Scope tool started slipping and I figured that I was going to bugger things up.

Samuel Davidson
409 Billy Creek Circle
Hurst, Texas 76053

817 284-2418 Home
817 832-4724 Cell



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	10/26/2010	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
☐ PLEASE CHECK ONE			
MEDIA			
COORDINATOR			
TO MAIL		xxxx	
I WILL MAIL			
DESCRIPTION:			
Model 700			
137437			

LABEL INFORMATION

MAIL LABEL TO:	Samuel Davidson 409 Billy Creek Circle Hurst, TX 76053
RETURN ITEM TO:	Rem Product Service

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX505 OCT 26, 2010 ALL CORR USD 1 OF 1
SVC GNL/OTM ACT HT 10.2 LBS
TRACKING 1Z4XX5050607160084
REF 1: SAMUEL DAVIDSON/CD/CM
REF 2: 100/137437

HANDLING CHARGE 0.00
SINGLE PIECE PUB MAIL CHRG
BY 0.00 CDD 0.00 SVS 1-P USD
DT 0.00 DCD 0.00 RS 0.00
RN 0.00 PP 0.00 SP 0.00
TOT PUB CHG 0.00 PUB HANDLING 0.00