

Remington Arms Co., Inc.
Product Service
Legal Case #:3646

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
171863	7/28/2009	7/29/2009	7/29/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Elk Co. Ammo & Arms	*	Elk Co. Ammo &	246 Bruxelles St.	St. Marys	PA	15857		W 814-834-9318 F 814-834-9448

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Causes:4038	Could Not Duplicate Concern	Unknown	
C	Fires when safety is switched off	Concern:1007 Fired on Safe Release		

Dealer reported: Gun goes off when safety is switched on or off. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/22-250 REM	*	6620481	BX	1/1/1973
Date Purchased	Where Purchased	Accessories	Original Owner			
	O ROBBINS PITTSBURGH PA	TWO PIECE SCOPE BASE,RINGS	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under BLSM program	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	8/7/2009				

8/7/09: Per Fred S. - Could not duplicate concern. Trigger assembly dirty and sticky. Replace trigger assembly, check over, and clean under BLSM program at special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	7/29/2009	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	22" 22-250 REM	
	Date Code	BX	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKY,BINDING
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDARD M/700 BOLT LOCK SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	006
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	False		

Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE,RINGS

Report Number	RE00171863	Serial 5520491 Model 700 Camera Fire Camera	Applicant	Bruce Davis
Verify Report		2150 PEM Produced 04/19/2012	Status	Approval Hold 7/29/2015 5:17:57 AM

Address Information

Customer:		Received From:		Return To:		Received From:	
Name: ELK COUNTY AMMO ARMS				ELK COUNTY AMMO ARMS			
Address 1: 245 BRUSSELLES ST				245 BRUSSELLES ST			
Address 2: PO Box 1				PO Box 1			
City: SAINT MARYS				SAINT MARYS			
State: PA Zip Code: 15857 Country: US				PA Zip Code: 15857 Country: US			

FILE _____

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Date1	Desc2		Current Status			
7/24/2009 7:53:4	New	thomaspe	Repair Added			☐ Shipping Hold	Approval Hold		
7/23/2009 8:31:0	Expedite	pencil	From: Check In	To: Repair B		☐ Internal Hold	7/29/2009 5:17:57 AM		
7/23/2009 5:10:1	Main	Travisbw	Repair Maintenance	Status: Rep		☒ Estimate Sent	Travisbw		
7/29/2009 5:12:8	Estimate	Travisbw	Estimate Update	Status: Appr		☐ Parts Received	Approval Refack		
7/29/2009 5:25:5	Expedite	pencil	From: Repair Bench	To: Approve		☐ Passed Inspection	Repair Location		
7/23/2009 5:00:2	Approval	System	Immediate SAP Allocation			☐ Return As Received	Current Location		
7/29/2009 5:35:2	Approval	Batchwb	Quotation Control			☐ Has been Approved	ILN		
7/23/2009 5:43:0	Comment	francoed	Consumer contacted for estim	Sending che		☐ Internal Repair	Transfer Number		
4									

Repair Search

Felisha

Close

RECEIVED
AUG 04 2009
BY: _____



ELK COUNTY AMMO & ARMS

ST. MARYS, PA 15857

3646

3/1/73
22"
6#
1006

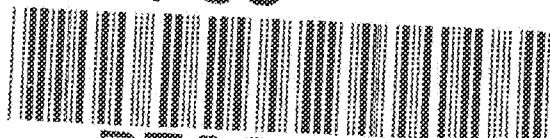
Gun goes off when
Safety is switched on or off.

Please repair & return.

Thank
you! 

Serial Number:
6620481

Model: **700**



RE00171863

could not duplicate concern
TRIG. ASSM dirty/sticky.
Replace TPA, check over, clean
under bolt Lock program
for \$20.00 incl.

Quote

ROUTE 120 EAST
246 BRUSSELLES ST. - ST. MARYS, PA 15857
814-834-9318 fax 814-834-9448