

Remington Arms Co., Inc.

Product Service

Legal Case #:4498

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194012	4/14/2010	4/15/2010	4/15/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		James	Gale	4863 Juniper Ct. North	Keizer	OR	97303		

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	fired on bolt closing	Cause:4038 Could Not Duplicate Concern Concern:1008 Fired on Bolt Closing	Unknown	
C				

PI

PD

S fired on bolt
closingCause:4038 Could Not Duplicate Concern
Concern:1008 Fired on Bolt Closing

Unknown

C

4/22/10 Per letter with rifle, twice this rifle has gone off on 2 separate occasions with 2 different operators and has 2 different triggers, a factory and a factory after-market trigger. Both times it happened was after cycling the bolt and rotating it into lock position with the safety off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	27271	S6631971	EB	10/5/2007 1:56:51 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	PACIFIC FLYWAY WHOLESALE		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	48.45	4/22/2010				

4/22/10 Per Ilion, could not duplicate concern. Trigger pull below factory specs. Bolt stop pin very loose. Check over at bench. Replace TPA, clean and function test at n/c.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date	4/15/2010	
	Product Type	RF	
	Action Type	A	
	Assigned To	F.SUPRY	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	26" 7MM REM MAG	
	Date Code	EB	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	STOCK HAS BEEN WEIGHTED
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description	STANDRD XMP SAFETY	
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding			

Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	2.5#
	Altered	True	PULL SCREW SET BELOW SPECS BOLT STOP PIN VERY LOOSE, BOLT STOP CAME OFF AND SPR. LOST
	Sub-Assembly	X-Mark Pro	

Arms Services Repair & Estimate System

File Add Report Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00194012** Serial: **98291371** Model: **700** Center Fire, Caliber: **7.62MM REM MAG** SS BLK SYN STR Produced: **10/06/2007** Repairman: **Bruce Talar** Status: **Pending 4/15/2010 8:44:05 AM**

Vendor: **Reps**

Address Information

Location: ☐ Reserved From: ☐ Return To: ☐ Received From: ☐

Name: **JAMES GALE** **JAMES GALE**

Address 1: **4863 JUNIPER CT N** **4863 JUNIPER CT N**

Address 2: PO Box: PO Box:

City: **KEDZER** **KEDZER**

State: **OR** Zip Code: **97303** Country: **US** State: **OR** Zip Code: **97303** Country: **US**

PI:

Contact / Cancellation		Problems		Estimate		History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2					
4/14/2010 1:43:5	Rev	colindr	Repair Added		☐	Shipping Hold			Current Status
4/14/2010 1:49:0	Expedite	colindr	From Check In	To	☐	Interface Hold			Receiving
4/15/2010 9:36:8	Maint		Repair Maintenance	Status: Rec	☐	Estimate Sent			4/15/2010 8:44:05 AM
4/15/2010 8:34:9	Estimate		Estimate Update	Status: Past	☒	Parts Received			System
4/15/2010 8:36:1	Repairing		Immediate SAP Allocation	Status: Past	☐	Placed in condition			Gallery
4/15/2010 8:41:3	Estimate		Estimate Update	Status: Past	☐	Return As Received			Repair Location:
4/15/2010 8:44:1	Repairing		Immediate SAP Allocation	Status: Past	☐	Has been Approved			ILN
4/15/2010 8:35:1	Expedite	percel	From Repair Bench	To: Gallery	☐	Internal Repair			Current Location
									ILN
									Transfer Number

Repair Search Refresh Close

27
 .03
 21.42
 48.45

RECEIVED
 APR 19 2010

BY:.....

JAMES GALE
(803) 428-4666
4883 JUNIPER CT W
KEIZER OR 97303

11 LBS 1 OF 1
SHP WT: 11 LBS
DATE: 05 APR 2018

SHIP ARMS SERVICE DIVISION
TO: REMINGTON ARMS CO.
14 HOFFLER AVE

4493

26"
2.5#
EB 10/07
all

Problem/Concern For Repair

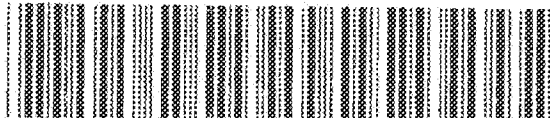
I purchased this rifle new 2 years ago. Since then I have only taken it shot a handful of times. 80 rounds have been fired, twice this rifle has gone off on it's own. It went off on 2 separate occasions with 2 different operators and has 2 different triggers (both the factory and aftermarket, factory trigger is currently in it). Both times it happened, was after cycling the bolt and rotating it into lock position with the safety off. Any questions please don't hesitate to call: 503-428-4566.

Thanks James Gale

SHIP
NUMBER
101130

66631971

Model: 700



RE00194012

could not duplicate concern.
Trio pull below Factory Specs.
Bolt stop pin very loose.
check over at Bench, replace
TPA, clean & function test.
AT N/C

II 230145