

Remington Arms Co., Inc.
Product Service
Legal Case #:3183

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
161138	2/4/2009	2/5/2009	2/5/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brett	Heath	29581 218th Ave	Martin	SD	57551		H 605-441-6821 E ant@GoldenWest.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			
S	fires on safe release Concern:1007 Fired on Safe Release		Unknown	
C				

2/12/09 per letter with firearm, fires on safe release occasionally.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/22-250	85369	S6643995	CC	4/7/2008 2:43:03 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
12/18/2008	CABELA S WHEELING DC / #	HARD CASE	U			

CONCERN:PSR

Ammunition Information

Mfg.	Type	Cal/Ga.	SKU	UPC	DOM	Mfg. Code
Remington	HP/50					
Concern	Other	Factory	Reload			
0:		N	Y			

Federal primer, 37.0 powder wt, H-380 powder

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge, goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.25	2/12/2009				

2/12/09 Could not duplicate. Replace TPA, check over, clean at n/c to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/5/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		26" 22-250 HB
	Date Code		CC

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	
Non-Remington Components	Description		HARD CASE

Address information

Repair Search	Refresh	Close
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$$\begin{array}{r} 35.25 \\ 15. \text{---} \\ 12. \text{---} \\ \hline 62.25 \end{array}$$

RECEIVED
FEB 09 2009

BY: _____

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 85369	Serial Number: 56643995
Are you the original owner? ☒ YES ☐ NO	
Name: Anthony Heath	Date of Purchase: 12-18-08
Address (no PO Boxes): 29581 218th Ave	
City: Martin	State: SD Zip: 57551
Phone (Daytime): 1-605-441-6821	Fax:
E-mail Address: ant@Golden West.net	
☒ I would like to receive future e-mail updates from Remington.	
Please describe your problem: The gun will go off sometimes when you take off the safety, but it will not do it every time, sometimes you can get it to do it and then you can try it and it won't. I am really happy with the gun other than the problem with it discharging sometimes when you flip off the safety, because of now dangerous that is. The rifle is extremely accurate!	
Ammunition Information:	
Manufacturer:	Type:
Other (i.e. bullet weight/type; shot size; powder):	
Handload Information:	
Powder Used: H-380	Powder Weight: 37.0
Case/Hull Used: Remington	Primer Used: Federal
Bullet Type/Shot Size: Berger 50gnbp	Reloader Used: Myself
Very accurate load	
Firearms Care (Cleaning and Lubrication):	
Brand of cleaning solution used: Boretech	
How often do you clean the bore? (Months or Number of rounds) Still breaking in rifle so very often	
How often do you clean the action? (Months or Number of rounds) Same time as bore	
How often do you clean the trigger assembly? (Months or Number of rounds) Not been cleaned so far - it hasn't hardly been used	
Brand of lubricant used:	

could not duplicate concern.
Replace TPA, check over, clean
at N/C to restore confidence
in rifle.



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*** R E P R I N T ***

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ID: 000994758

\$5643995

Original Price: \$629.99

Cabela's Special Price

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Tax \$34.20

Total \$604.19

Visa Credit Card \$604.19

Root# *****1043

Auth# 018944

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CLUB Visa Points Available: \$0.00

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re? (Months or Number of rounds) *Havent yet*

lon? (Months or Number of rounds)

gger assembly? (Months or Number of rounds)

nd maintenance recommendations on our web site or in our owners manual?

firearm was serviced by a Remington authorized repairman/gunsmith?

?

either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

ATTN: Arms Service Division

14 Hoefler Ave

Ilion, NY 13357

VE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
N OF FEDERAL LAW: IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
CAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND
YOUR FIREARM.

ur firearm before sending it.

id to prevent further damage in shipping and handling. Preferably,

iginal boxes may not be returned.)

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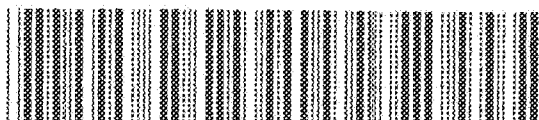
be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please
and expiration date with your gun)

will receive a written estimate detailing the nature of the repair, applicable taxes
ays to approve the repair estimate. Repairs can be paid by check, money order,
, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over
ted amount that can be billed to your credit card.

Serial
Number

S6643995

Model: 700



RE00161138

PS 20462