

Remington Arms Co., Inc.
Product Service
Legal Case #:4534

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
194913	4/29/2010	5/3/2010	5/3/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ronald	Hereford	60306 E. Spruce Ln	Lacombe	LA	70445		H 985-882-7160

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	fires on safe release Concern:1007 Fired on Safe Release			
C				

5/4/10 Per note with rifle, his rifle began to lock on safety - some times firing when taking the safety off. He called and was told to send in for the bolt lock safety modification program.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	700/270 WIN	20000	6529253 LW	2/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner		
	UNIVERSAL MERCH N ORLEANS LA	TWO PIECE SCOPE BASE	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	43.75	5/4/2010				

5/4/10 Per Ilion, could not duplicate concern. Set screw altered, trig assm very dirty and sticky. Replace TPA, check over, clean, under bolt lock program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/3/2010
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		LW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzie/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	STICKY/SLUGGISH
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY AND STICKY WORKS SLUGGISH
	Pull	---Select---	6#
	Altered	True	SET SCREWS ALTERED

Non-Remington Components	Description	TWO PIECE SCOPE BASE
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Repair Inquiry

Repair Number: RE00194913	Serial: 6629253 Model 700 Center Fire Caliber: 270 WIN Produced: 04/28/1972	Repairman: Mike Lawson
Verify Repair	Status: Estimating 5/3/2010 8:28:05 AM	

Address Information	
Customer: ☒ Received From	Return To: ☒ Received From
Name: RONALD HEREFORD	RONALD HEREFORD
Address 1: 66306 E SPRUCE LAKE	66306 E SPRUCE LAKE
Address 2: LACOMBE	LACOMBE
City: LACOMBE	PO Box:
State: LA	State: LA
Zip Code: 70445	Zip Code: 70445
Country: US	Country: US

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
4/29/2010 10:09	New	valentis	Repair Added	
4/30/2010 7:22	Expedite	perceat	From Check In	To: Repair Bar
5/3/2010 7:26:08	Estimate	lawsonm	Estimate Update	Status: Estimat
5/3/2010 8:30:32	Main	Transition	Repair Maintenance	Status: Estimat
5/3/2010 9:27:31	Estimate	lawsonm	Estimate Update	Status: Estimat

Shipping Hold	Current Status
☐	Estimating
☐ Interface Held	5/3/2010 8:28:05 AM
☐ Estimate Sent	lawsonm
☐ Parts Received	Repair Branch
☐ Passed Inspection	Repair Location
☐ Return As Received	ILN
☐ Has been Approved	Current Location
☐ Internal Repair	ILN
	Transfer Number

Repair Search Refresh Close

20030 20030

20.23

20. —

15. —

12. —

15. —

82.23
38.48
117.75

RECEIVED
MAY 04 2010

BY: _____

4534

lw 2/72
22"
6#
1007

DEAR SIR -

My Rifle began to
LOCK ON Saffey - some
times firing when taking
the Saffey off. I called
and was told to send
in for - Bolt Lock Saffey
Modification Program.

FOR ANY INFO -
RONALD Hereford
60306 E. Spruce Ln.
Lacombe, LA. 70445
Ph. - 985-882-7160

THANK YOU - Ronald
Hereford

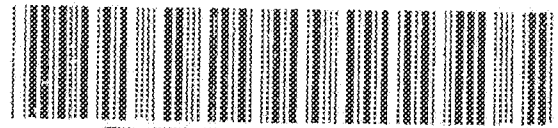
Ronald Hereford
60306 E. Spruce Ln.
Lacombe, LA. 70445
21

could not duplicate concern
set screws started, target assn
very dirty & sticky. replace
TPA, check over, clean
under bolt lock program R02
\$ 20.00 + SH

Quite

6529253

Model: 700



RE00194913