

Remington Arms Co., Inc.
Product Service
Legal Case #:3642

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
171910	7/24/2009	7/27/2009	7/27/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	J & G Gunsmithing		J & G Gunsmithi	7680 Barton Rd.	Granite Bay	CA	95746		W 916-786- 9200 F 916-772-1932

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fired on bolt closing	Concern:1008 Fired on Bolt Closing		
C				

Dealer reported that gun fired as bolt was closing. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	*	6561067	KW	5/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner			
	JOHNS CANTON OH	SCOPE BASE,BOTTOM HALF OF RINGS,HARD CASE,MUZZLE BRAKE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under BLSM program at special price	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	8/4/2009				

8/4/09: Per Fred S. - Could not duplicate concern. Trigger assembly set screws altered. Replace trigger assembly, check over, clean under BLSM program at special price. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		7/27/2009

Examination	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	SPENT CASES RETURNED
Barrel	Description		24" 7MM REM MAG
	Date Code		KW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	*Modified	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Worn; Functioning	UPSET FROM LEAKING PRIMERS
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.008
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Functioning	

	Pull	---Select---	S#
Trigger	Altered	True	SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,BOTTOM HALF OF RINGS,HARD CASE,MUZZLE BRAKE

Repair Inquiry

Repair Number: **FR00171918** Serial: **8531857** Model: **700** Color: **Blue** Caliber: **7** Repairman: **Bruce Travis**
 Verify Repair: ☐ AM REM-440 Produced: **07/17/2009** Status: **ApprovalHold 7/27/2009 6:23:51 AM**

Address Information

Customer: ☒ Received From: ☐ Return To: ☐ Received From:
 Name: **J AND G GUNSMITHING**
 Address 1: **7500 BARTON RD**
 Address 2: **PO Box**
 City: **GRANITE BAY**
 State: **CA** Zip Code: **95746** Country: **US**
 State: **CA** Zip Code: **95746** Country: **US**

TEL:

Contact / Description		Problems		Estimate	History / Status		Shipping / Billing	
Date	Code	User ID	Desc1	Desc2			Current Status	
7/24/2009 1:35:1	New	schullscm	Repair Added		☐ Shipping Hold		☐ Approved Hold	
7/24/2009 1:37:5	Expedite	schullscm	From Check In	To:	☐ Interface Hold		7/27/2009 6:23:51 AM	
7/27/2009 6:23:1	Estimate	Travisbw	Estimate Update	Status: Parts Hold	☒ Estimate Sent		Transfer:	
7/27/2009 6:23:6	ApprovalH	Travisbw	Status: Approval Hold		☐ Parts Received		Approve Pack	
7/27/2009 6:23:6	Merit	Travisbw	Repair Maintenance	Status: Approval Hold	☐ Passed Inspection		Repair Location	
7/27/2009 6:24:1	ApprovalH	System	Immediate SAP Allocation		☐ Return As Received		Current Location	
7/27/2009 6:33:5	Expedite	percotf	From Repair Bench	To: Approve Pack	☐ Has been Approved		Transfer Number	
7/27/2009 2:46:4	ApprovalH	Batchieb	Quotation Control		☐ Internal Repair			

Repair Search

Refresh

Close

suprll 7/28/2009 10:05 AM JAPS NUM INS BCR



Inbox - Microsoft Out...

Arm Services Repair

9:25 am

5#
24"
KWS/T
COT

3642

JERRY PRYDE
(916) 756-2000
J & G GUNSMITHING
7660 BARTON RD
GRANITE BAY CA 95746

15 LBS 1 OF 1
DWT: 48, 14, 4

SHIP TO:
REMINGTON REPAIRS
14 HOEPLER AVE
ILLION, ILL 60057-1816

gun fired as
bolt was
closing.

could not duplicate concern.
mag. ASSM set screws tightened.
replace TPA, check over, clean
under BOLT LOCK program for
\$20.00 + \$4.00.

6561067

Model: 700



RE00171910