

Remington Arms Co., Inc.
Product Service
Legal Case #:4557

Case Information

RE#	Date Opened	Date Opened(P.S)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
195612	5/11/2010	5/12/2010	5/12/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Brent	Mozley	3229 Industry Blvd	Florence	SC	29501		H 843-673-0081 E bmozley@biggscasework.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	Cause:4006 Concern:1007	Altered Adjustments or Components Fired on Safe Release	Unknown	

5/19/10 Per letter sent with rifle, the gun has fired twice while switching from safety to fire position, without anything near the trigger. It just went off when the safety was pushed forward.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/223 Rem	24466	S6639006	PC	6/26/2008 1:02:06 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per lion, replace 40X trigger no charge as goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	62.85	5/19/2010				

As received the trigger adjustment screw on the 40-X trigger assembly was backed out so far that the ball was almost falling out of the assembly. As a result, the trigger was so loose that it may not reliably return under the sear. Improper adjustment by the customer. Installing a new 40-X TA at n/c as gesture of goodwill to restore customers faith in firearm. Also letting customer know that the adjustment was improper. fls 5/12/2010

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

Installing a new 40-X TA at n/c as gesture of goodwill to restore customers faith in firearm. Also letting customer know that the adjustment was improper. fls 5/12/2010

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		Supry
	Exam Date		5/12/2010

Examination	Product Type		RF	
	Action Type		A	
	Assigned To		Supry	
Cause	4006	Altered Adjustments or Components	As received the 40-X adjustment screw was back out so far the ball was almost falling out of the assembly, as a result the trigger was so loose that it did not always return fully under the sear.	
Barrel	Description		20 inch Model 700 Tactile	
	Date Code		PC	
	Bore Plugged	False		
	Bulged	False		
	Fired	False		
	Fired while Obstructed			
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning		
	Firing Pin	Slightly Worn; Functioning		
	Shroud	Slightly Worn; Functioning		
	Face	Slightly Worn; Functioning		
	Handle	Slightly Worn; Functioning		
Extractor	Stop	Slightly Worn; Functioning		
	Condition	Slightly Worn; Functioning		
	Cut Condition	Slightly Worn; Functioning		
Overall	Ext/Eject Test	False		
	Exterior Condition	Like new; Functioning		
	Stock Condition	Like new; Functioning		
Receiver	Fore End Condition	---Select---		
	Condition	Slightly Worn; Functioning		
Safety	Bulged	False		
	Description		Model 700	
	Function	Slightly Worn; Functioning		
Sear	Sub-Assembly	Non-ISS		
	Lift	---Select---	not measured	
	Notch	Like new; Functioning		
Pull	Trigger	Condition	Abused; Not Functioning	Trigger will not always return under sear due to improper adjustment

Altered		True		
Sub-Assembly		Other Remington		

Repair Inquiry

Repair Number: **RE00195812** Serial: **36132006** Model: **710** Certified: **Caliber** Repairman:
 Verify Repair: 223 TAC DEAL Produced: **06/25/2008** Status: **New 5/11/2010 7:57:44 AM**

Address Information

Customer: **BRENT MOZLEY** Received From: **BRENT MOZLEY** Return To: **BRENT MOZLEY** Received From:
 Address 1: **3225 INDUSTRY BLVD** Address 2: **3225 INDUSTRY BLVD** PG Box: PG Box:
 City: **FLORENCE** City: **FLORENCE**
 State: **SC** Zip Code: **29501** Country: **US** State: **SC** Zip Code: **29501** Country: **US**
 FPL:

Contact / Condition		Problems		Estimate		History / Status		Shipping / Billing	
Date	Order	Unit ID	Issue 1					Current Status	
5/11/2010 7:57:44	New	percalsone	Repair Added			☐ Shipping Hold		New	
5/11/2010 8:00:00	Expedite	percalsone	From: Check In			☐ Interface Hold		5/11/2010 7:57:44 AM	
5/12/2010 11:07	Comment	suppl	Returned to install new TA			☐ Estimate Sent		percalsone	
						☐ Parts Received		Product Services	
						☐ Passed Inspection		Repair Location	
						☐ Return As Received		ILN	
						☐ Has been Approved		Current Location	
						☐ Internal Repair		ILN	
								Transfer Number	

Repair Search Refresh Close

40-X Trigger - he had the screw backed out
 so far that the trigger was loose and would
 not always return under the sear correctly.

TR20 5/12/10

RECEIVED
 MAY 13 2010

BY:.....

15
 15
 12
 20.85
 62.85

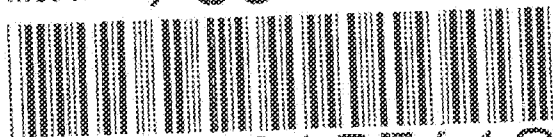
Print

Reset

Model Number: 700		Serial Number: S6639006	
Are you the original owner? ☒ YES ☐ NO			
Name: Brent Mozley		Date of Purchase: 2008	
Address (no PO Boxes): 3229 Industry Blvd			
City: Florence		State: SC	Zip: 29501
Phone (Daytime): 843-673-0081		Fax: 843-673-1786	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) bmozley@biggscasework.com			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: Gun has fired twice while switching from safety to fire position, without anything near the trigger. It just went off when the safety was pushed forward. I am just thankful no one was hurt or killed. <i>Replace 410-X Trigger w/c change 230m/s Free 5/12/10</i> 301 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			

Serial Number: **S6639006**

Model: **700**



RE00195612

Information:

Powder Weight:

Primer Used:

Reloader Used:

and Lubrication):