Remington Arms Co., Inc.
Product Service
Legal Case #:3323

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
162249	2/18/2009	3/12/2009	3/12/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		J Nelson	Northcutt	410 Rivertrail Ct	Sandy Springs	GA	30350		H 404-915-9739 C 404-915-9739

Incident Information

Claims			Codes	Repair Est.	Medical Treatment	Medical Status
PI PD S C	firing problem	Cause:4038 Concern:1025	Could Not Duplicate Concern Unexplained Discharge - No Mention of Safety Position		Unknown	

3/20/09 Letter with firearm states there has never been any trigger work done but this rifle has gone off twice since it was new. Notated that once was when injecting a shell with the bolt.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR	26989	D6248274	DQ	9/4/1996
Date Purchased	**Where Purchased**	**Accessories**	**Original Owner**			
	BANGERS LP		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
repair at no charge as good will gesture						

Repair/Replacement Cost	Repair/Replacement Date
83.49	3/20/2009

3/20/09 per Bruce, could not duplicate concern. Trig assm dirty. Bolt stop sticks. Replace TPA, check over, clean at n/c to restore confidence in rifle.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/12/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SPR LH

Barrel	Date Code		DQ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: RE00162249 | Serial: DE248224, Model: 700 LH Center Fire, Caliber: .308 SPRG, Produced: 03/04/1996 | Repairman: Robert Fink | Status: Repairing 3/12/2009 6:38:07 AM

Verify Repair

Address Information

Customer	Received From	Return To	Received From
Name: J NELSON NORTHCUTT		J NELSON NORTHCUTT	
Address 1: 410 RIVERTRAIL CT		410 RIVERTRAIL CT	
Address 2:	PO Box:		PO Box:
City: SANDY SPRINGS		SANDY SPRINGS	
State: GA Zip Code: 30350 Country: US		State: GA Zip Code: 30350 Country: US	

FFL:

Contact / Condition | Problems | Estimate | History / Status | Shipping / Billing

Date	Code	User ID	Desc1	Desc2
2/16/2009 1:09:1	New	valenlcs	Repair Added	
2/18/2009 1:03:5	Update	valenlcs	Repair information change	
3/11/2009 8:02:3	Expedite	pencerd	From: Check In	To: Repair Bench
3/11/2009 10:08:	Estimate	frinkre	Estimate Update	Status: Estimating
3/12/2009 6:09:1	Main	Travisbw	Repair Maintenance	Status: Estimating
3/12/2009 6:37:1	Estimate	frinkre	Estimate Update	Status: PartsHold
3/12/2009 6:39:0	Repairing	System	Immediate SAP Allocation	

Shipping Hold
Interface Hold
Estimate Sent
Parts Received
Passed Inspection
Return As Received
Has Been Approved
Internal Repair

Current Status: Repairing
3/12/2009 6:38:07 AM
System
Repair Bench
Repair Location: ILN
Current Location: ILN
Transfer Number:

Repair Search | Refresh | Close

Supply 3/12/2009 10:44 AM CAPS NUM INS SCRL

Start | Inbox - Microsoft Out... | Arms Services Repair ... | SAP Logon 710 | Report to Bow Arms... | 10:44 AM

38.99
15.
12.50
12
83.49

RECEIVED
MAR 13 2009
BY:.....

PS 20511

3323

22"
DQ 9/96
5th
.014

J. Nelson Northcutt
410 Rivertrail Court
Atlanta, GA 30350
Ph: (404)915-9739

February 7, 2009

Serial Number: D6248274
Model: 700
RE00162249

Remington Arms
Attn: Arms Servicer
14 Hoefler Avenue
Ilion, NY 13357

Dear Remington Arms:

I have owned the enclosed Remington Model 700 (SN# D6248274) since it was new. There has never been any trigger work or any other type work done on this rifle. This rifle has gone off twice since it was new, most recently this past weekend. I know for a fact when I was injecting a shell with the bolt action -- the trigger was never touched.

I talked to Daniel in your customer service department earlier this week and he requested I send the gun to you to look over.

Please take a look at the gun and make sure it is safe to hunt with. I really enjoy the rifle and very much would like to continue to hunt with it.

Thanks in advance for your help. If you have any questions, do not hesitate to contact me via my cell phone (404)915-9739.

Sincerely,

J. Nelson Northcutt

J. Nelson Northcutt

could not duplicate concern.
Trig. assm. dirty, Bolt stop sticks.
replaced TDA, check over, clean
at N/C to restore confidence in
rifle.
#230145

PS 20512