

Remington Arms Co., Inc.
Product Service
Legal Case #:5081

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
210103	11/12/2010	11/15/2010	11/18/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Rick	Norton	232 Steelman Rd.	Hattiesburg	MS	39402		H 601-310-7961 E loisnorton100@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts			Unknown
S	Concern:1036 Other - Does not trust firearm			
C	Does not trust firearm			

Customer wrote a note w/rifle stating it was sent in for the recall. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27476	E6392595	WR	8/26/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART WAREHOUSE #3R	AFT MKT STK,SLING,SCOPE BASE,BOTTOM HALF OF RINGS	U			

CONCERN:RECALL OF REMINGTON 700

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

11/18/10: Per Fred S. - There is no recall on this M/700 rifle. Received w/broken safety. Bolt stop binding. Check over, replace TA, clean & test fire @ 1/2 normal charges. df 11/18/10: I spoke to wife, Lois. She sent the rifle to us. I went over report & she apprvd repair charges. Paid by CC#. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		F.SUPRY
	Exam Date		11/15/2010
	Product Type		RF
	Action Type		A

	Assigned To		F.SUPRY
Cause	4013	Broken or Missing Parts	
Barrel	Description		22" 270 WIN
	Date Code		WR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDING/SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	---Select---	AFT MKT
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Abused; Not Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	LO11
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	SAFETY SWITCH BROKEN
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Non-Remington Components	Description		AFT MKT STK,SLING,SCOPE BASE,BOTTOM HALF OF RINGS
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ADDRESS INFORMATION

FRL:					
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Context / Condition	Problem	Estimate	History / Status	Shipping / Billing
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Date	Code	User ID	Desc1	Desc2
11/15/2010 3...	MaInt	Transbw	Repair Maintenance	Status: F
11/15/2010 7...	MaInt	Transbw	Repair Maintenance	Status: F
11/15/2010 7...	Estimate	Transbw	Estimate Update	Status: S
11/15/2010 7...	ApprovaH...	System	Immediate SAP Allocation	
11/15/2010 8...	Expendit	permed	Asset Repair Bench	Yot Appr

- ☐ Shipping Hold
- ☐ Interface Hold
- ☐ Estimate Sent
- ☐ Parts Placed
- ☐ Passed Inspection
- ☐ Return as Received
- ☐ Has Been Approved
- ☐ Internal Repair
- ☐ Exclude [AIC]

Current Status
Approved/hold
07/15/2010 7:53:09 AM
Transfer to
Approver's e-mail
Transfer Location
(N/A)
Current Location
N/A
Transfer Number

Repair Search

Heirash

Close

2.0.0.0 - UNAPPROD

சிறீரங்கபுரம் மாவட்டம்

0110GR72F8

Friday, Nov 12 2010

10:28 AM

514

Q-144444

55-24414-5

2000年12月24日

RECEIVED
NOV 16 2010

BY: _____

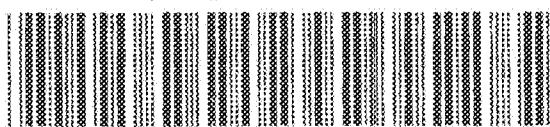
5081

22"
Win/97
5th
roll

Model Number: Remington Model 700		Serial Number: 6784335	
Name: Rick Norton		Date of Purchase: Unknown	
Address (no PO Boxes): 232 Steelman Rd			
City: Hattiesburg		State: ms	Zip: 39402
Phone (Daytime): 601-310-7961 / 7928		Fax:	
E-mail Address: Loishorton100@hotmail.com			
Please describe your problem: Recall of Remington 700 There is no recall on w/700 rifles. Received w/BROKEN Safety + Bolt stop Blowing. Clickover, replace TPA, clean & just fine at 1/2 normal charges. Quote			
500 characters left			
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.			

E6392595

Model: 700



RE00210103

OR SPENT SHELLS IN YOUR
WITH THE FIREARM. THIS IS A
YOU FEEL YOU MUST SEND
EM IN A SEPARATE PACKAGE AND
ZIP CODE), TELEPHONE AND
YOUR FIREARM.

firearm before sending it.
prevent further damage in shipping

firearm box. (Note: Original boxes may not be returned.)
 :: Remove all accessories from your firearm to prevent loss or damage.
 :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is
 not responsible for damage or loss
 during shipment, so you may elect to purchase insurance from your
 carrier.

Print

Reset