

Remington Arms Co., Inc.  
Product Service  
Legal Case #:3420

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 166522 | 4/16/2009   | 4/17/2009       | 4/17/2009   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street            | City      | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|-------------------|-----------|-------|-------|-----|----------------|
| Incident |          | Randy      | Randies   | 3594 Hagerman Rd. | Pottsboro | TX    | 75076 |     | F 903-786-9503 |

## Incident Information

| Claims | Codes                 | Repair Est.  | Medical Treatment                 | Medical Status |
|--------|-----------------------|--------------|-----------------------------------|----------------|
| PI     |                       |              |                                   |                |
| PD     |                       |              |                                   |                |
| S      | Fired on Safe Release | Cause:4006   | Altered Adjustments or Components | Unknown        |
| C      |                       | Concern:1007 | Fired on Safe Release             |                |

Customer reported - This gun fired when the safety was moved to the fire position to unload the gun. dmf

## Firearm Information

| Mfg.           | Type            | Model/Ga.   | SKU            | Serial | Bbl. | DOM      |
|----------------|-----------------|-------------|----------------|--------|------|----------|
| Remington      | CF/BA           | 700/270 WIN | *              | 111701 | OL   | 7/1/1964 |
| Date Purchased | Where Purchased | Accessories | Original Owner |        |      |          |
|                |                 |             | N              |        |      |          |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement                                 | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Repair at special price under BLSM Program |                   |              |               |                 |                |               |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| \$60.38                 | 4/20/2009               |

4/20/09: Could not duplicate concern. Trigger set screws altered. Replace TPA, check over, clean under BLSM Program. Estimate mailed to customer. dmf

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                              | Comment   |
|-------------|--------------|-----------------------------------|-----------|
| Examination | Examiner     |                                   | B.TRAVIS  |
|             | Exam Date    |                                   | 4/17/2009 |
|             | Product Type |                                   | RF        |
|             | Action Type  |                                   | A         |
|             | Assigned To  |                                   | F.SUPRY   |
| Cause       | 4006         | Altered Adjustments or Components |           |

PS 20532

|              |                        |                            |                                 |
|--------------|------------------------|----------------------------|---------------------------------|
| Barrel       | Description            |                            | 20" 270 WIN                     |
|              | Date Code              |                            | OL                              |
|              | Bore Plugged           | False                      |                                 |
|              | Bulged                 | False                      |                                 |
|              | Fired                  | False                      |                                 |
|              | Fired while Obstructed |                            |                                 |
| Bolt         | Muzzle/Crown Condition | Slightly Worn; Functioning |                                 |
|              | Firing Pin             | Slightly Worn; Functioning |                                 |
|              | Shroud                 | Slightly Worn; Functioning |                                 |
|              | Face                   | Slightly Worn; Functioning |                                 |
|              | Handle                 | Slightly Worn; Functioning |                                 |
|              | Stop                   | Slightly Worn; Functioning |                                 |
| Extractor    | Condition              | Slightly Worn; Functioning |                                 |
|              | Cut Condition          | Slightly Worn; Functioning |                                 |
|              | Ext/Eject Test         | False                      |                                 |
| Locking      | Block Condition        | ---Select---               |                                 |
|              | Lug Condition          | Slightly Worn; Functioning |                                 |
|              | Notch Condition        | ---Select---               |                                 |
| Overall      | Exterior Condition     | Slightly Worn; Functioning |                                 |
|              | Stock Condition        | Slightly Worn; Functioning | SYN STOCK                       |
|              | Fore End Condition     | ---Select---               |                                 |
| Receiver     | Condition              | Slightly Worn; Functioning |                                 |
|              | Bulged                 | False                      |                                 |
| Safety       | Description            |                            | STANDARD M/700 BOLT LOCK SAFETY |
|              | Function               | Like new; Functioning      |                                 |
| Sear         | Lift                   | ---Select---               | .004                            |
|              | Notch                  | Slightly Worn; Functioning | O/S DOUBLE                      |
|              | Test Fired             |                            | False                           |
| Feeding Test | Tests                  | False                      |                                 |
| Trigger      | Condition              | Slightly Worn; Functioning |                                 |
|              | Pull                   | ---Select---               | 2#                              |
|              | Altered                | True                       | SET SCRWS ALTERED               |
|              | Sub-Assembly           | M/700 Bolt Lock            |                                 |






8:48 AM

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BY: .....

3420

# Remington.

## Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

|                                                                                                   |                              |
|---------------------------------------------------------------------------------------------------|------------------------------|
| Model Number: 700                                                                                 | Serial Number: 111701        |
| Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO   |                              |
| Name: RANDY RANDELES                                                                              | Date of Purchase: WAS A GIFT |
| Address (no PO Boxes): 3694 HALPERMAN ROAD                                                        |                              |
| City: POTTS BORO                                                                                  | State: TEXAS Zip: 75076      |
| Phone (Daytime):                                                                                  | Fax: 903-786-9503            |
| E-mail Address:                                                                                   |                              |
| <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington. |                              |
| Please describe your problem:                                                                     |                              |
| THE GUN FIRED WHEN THE SAFETY WAS MOVED TO THE FIRE POSITION TO UNLOAD THE GUN                    |                              |
|                                                                                                   |                              |
|                                                                                                   |                              |
|                                                                                                   |                              |
|                                                                                                   |                              |
| Ammunition Information:                                                                           |                              |
| Manufacturer: Remington                                                                           | Type: 130 GR                 |
| Other: (i.e. bullet weight/type; shot size; powder):                                              |                              |
|                                                                                                   |                              |
| Handload Information:                                                                             |                              |
| Powder Used:                                                                                      | Powder Weight:               |
| Case/Hull Used:                                                                                   | Primer Used:                 |
| Bullet Type/Shot Size:                                                                            | Reloader Used:               |
|                                                                                                   |                              |
| Firearms Care (Cleaning and Lubrication):                                                         |                              |
| Brand of cleaning solution used: Hoppes, Rem Oil or Krieger Oil                                   |                              |
| How often do you clean the bore? (Months or Number of rounds) once/yr or 20 rounds                |                              |
| How often do you clean the action? (Months or Number of rounds) once every 6 months               |                              |
| How often do you clean the trigger assembly? (Months or Number of rounds) once every 12 months    |                              |
|                                                                                                   |                              |
| Brand of lubricant used: Rem Oil or Krieger Oil                                                   |                              |

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How often do you lubricate the bore? (Months or Number of rounds) *once / yr OR 20 rounds*  
 How often do you lubricate the action? (Months or Number of rounds) *once every 6 mths*  
 How often do you lubricate the trigger assembly? (Months or Number of rounds) *once / year*

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?  
☐ YES ☒ NO

Comments: *THIS GUN IS SHOT LESS THAN 20 ROUNDS.  
 A YEAR*

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? *10/15*

What were the services performed? *N/A*

Ship your INSURED firearm by either UPS or Parcel Post to:

**REMINGTON ARMS CO., INC**

**ATTN: Arms Service Division**

**14 Hoefler Ave**

**Ilion, NY 13357**

**WARNING:** DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- Record the serial number of your firearm before sending it.
- Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)

... from your firearm to prevent loss or damage.

inside the box. Shipments without a proper

Post. Remington is not responsible for to purchase insurance from your carrier.

guidelines:

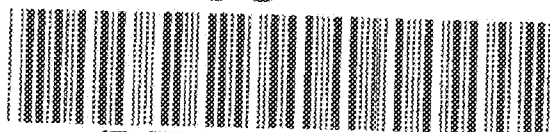
turned to you C.O.D. (To avoid C.O.D. Charges, please with your gun)

estimate detailing the nature of the repair, applicable taxes repair estimate. Repairs can be paid by check, money order, ard, or VISA). If you wish, you can expedite repairs over be billed to your credit card.

Serial Number:

**111701**

Model: **700**



**RE00166522**

*could not duplicate concern.  
 Trig. set screws altered.  
 replace TPA, check over clean  
 under bolt lock program for  
 \$20.00 + SHN*

*Quote*