

Remington Arms Co., Inc.
Product Service
Legal Case #:3637

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
171827	7/23/2009	7/24/2009	7/24/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Alan	Salvione	797 County Hwy 138	Broadalbin	NY	12025		H 518-883-8015

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Fires on bolt closing	Concern:1008 Fired on Bolt Closing		
C				
Customer reported: Gun fires when closing bolt. dmf				

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	*	6376177	ET	10/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS OLYPHANT PA	SCOPE,RINGS,BASE,SLING	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at special price under BLSM program	Repair/Replacement Cost	Repair/Replacement Date				
	\$60.38	8/4/2009				

8/4/09: Per Fred S. - Could not duplicate concern. Trigger very dirty and sticky. Replace trigger assembly under BLSM program. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B TRAVIS
	Exam Date		7/24/2009
	Product Type		RF
	Action Type		A
	Assigned To		F SUPRY
Cause	4038	Could Not Duplicate Concern	

Repair Inquiry

Repair Number: RE00171827 Serial: 6376177 Model: 700 Center Fire Caliber: 7 Repetition: Bruce Travis
 Verify Repair MIM Produced: 10/13/1970 Status: InvoiceHold 7/26/2003 9:28:39 AM

Address Information

Customer: ☒ Received From Return To: ☐ Received From
 Name: ALAN SALVIONE ALAN SALVIONE
 Address 1: 797 COUNTY HIGHWAY 138 797 COUNTY HIGHWAY 138
 Address 2: PO Box PO Box
 City: BROOKDALBIN BROOKDALBIN
 State: NY Zip Code: 12025 Country: US State: NY Zip Code: 12025 Country: US

FFL:

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
				Current Status
Date	Code	User ID	Descr	
7/24/2003 12:44	Expedite	pencil	From: Repair Bench To: Approve Rack	☐ Shipping Hold Invoice Hold
7/24/2003 2:37	Approved	tuners	Phone call	☐ Water Face Hold 7/26/2003 9:28:39 AM
7/24/2003 2:37	Update	humers	Address, Billing, or Ship M from Approval Screen	☐ Estimate Sent swanscnch
7/24/2003 2:28	Repairing	System	Immediate SAP Allocation	☒ Parts Received Packing
7/25/2003 3:42	Expedite	Travisbw	From: Approve Rack To: Repair Bench	☒ Passed Inspection Repair Location
7/27/2003 6:29	Expedite	pencil	From: Repair Bench To: Gallery	☐ Return As Received Content Location
7/28/2003 9:15	Expedite	pencil	From: Gallery To: Final Inspect	☐ Has been Approved Transfer Number
7/28/2003 9:28	InvoiceHo	swanscnch	Final Inspection Credit	☐ Internal Repair

Repair Search

Refresh

Close

Expedit 7/26/2003 9:58 AM CLPS NUM INS SCAL



Index - Microsoft Out...

Arms Services Repair...

9:58 AM

NY ID
389-993-146

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition

File # 5096

24"
ET 10/70
10+
1004

D

Delivery Date 7/23/09 3637
Customer Name (Print) ALAN F SALVIONE
Address 797 County Highway 138 City BROOKLYN
State NY Zip 12025 Phone Number (518) 883 8015

Firearm Description Model 700 Cal./Ga. 7mm WABF
Serial Number 6376177
Stock/ Fore-end Condition circle the description
(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood) could not duplicate concern
Comments on Stock/ Fore-end condition TRIG VERY DIRTY & STICKY.
Metal Condition circle the description REPLACE TPA UNDER BOLT LOCK
(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel) program for \$20.00
Comments on Metal condition Quote
Barrel Type (VT. Rib; Plain; Deer; Stainless Steel) Barrel length _____
List additional accessories IF Scope, Sling, Gun case and description;

Customer request: TRIGGER SAFETY FIDERS WHEN CLOSING
Return Process Return to Clark St. Ent. ☒ Return via UPS [] BOLT
SCOPE REDFIELD 3x9

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature Alan F Salvione Date 7/23/09
person delivering firearm

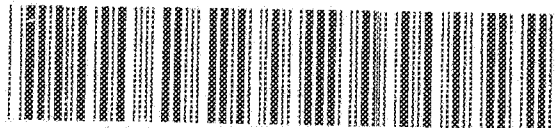
Signature Walter J Miller Jr Date 7/23/09
security officer

Signature Gaul Jones Date 7/23/09
arms service / CSR

Customer Pick Up Verification
I certify, I am the person whom delivered the above described firearm to the
y lawfully possess a firearm in New York State.

Serial Number: **6376177**

Model: **700**



RE00171827

_____ Date ____/____/____
is the same who delivered
_____ Date ____/____/____
is returning the firearm