

Remington Arms Co., Inc.
Product Service
Legal Case #:3643

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
172000	7/27/2009	7/28/2009	7/28/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Don	Sulas	38531 State Hwy 10	Hamden	NY	13782		H 607-746-2218 E dsulas@delhitel.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern			Unknown
S	fires when safety is operated Concern:1026 Jar-Off - No Mention of Safety Position			
C				

PI

PD

S fires when safety is operated Concern:1026 Jar-Off - No Mention of Safety Position

C

7/29/09 Per letter with rifle, it fires when the safety is operated.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPR		119480	DL	9/1/1964
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
replace TPA under BLSM program for \$20 + S&H						

Repair/Replacement Cost	Repair/Replacement Date
57.80	7/29/2009

7/29/09 Could not duplicate concern. Replace TPA, check over, clean under bolt lock safety modification program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/28/2009
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
	Description		20" 3006 SPR
	Date Code		DL

Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		STANDARD M/700 BOLT LOCK SAFETY
Sear	Function	Like new; Functioning	
	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Arms Services Repair & Estimate System

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSP Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry

Repair Number: **RE00172000** Serial: **115480** Model: **700** Center Fire Caliber: **30** Repairman: **Bruce Travis**
 Verify Repair: ☐ US SPRNG Status: **ApprovalHold 7/28/2009 5:53:27 AM**

Address Information

Customer: ☒ Received From Return To: ☐ Received From
 Name: **DON SULAS** **DON SULAS**
 Address 1: **38531 STATE HWY 10** **38531 STATE HWY 10**
 Address 2: PO Box PO Box
 City: **HAMDEN** **HAMDEN**
 State: **NY** Zip Code: **113782** Country: **US** State: **NY** Zip Code: **113782** Country: **US**

History / Status

Date	Code	User ID	Desc1	Desc2
7/27/2009 3:06	New	schulvcm	Repair Added	
7/27/2009 3:11	Expedite	schulvcm	From: Check In	To:
7/27/2009 5:05	EmailSent	AuntEmail	Repair Received	dsulas@delhi.net
7/27/2009 5:05	EmailVerifi	AuntEmail	Receipt	dsulas@delhi.net
7/28/2009 5:51	Maint	Travisbw	Repair Maintenance	Status: Repairing
7/28/2009 5:53	Estimate	Travisbw	Estimate Update	Status: ApprovalHold
7/28/2009 5:00	Approval	System	Immediate SAP Allocation	
7/28/2009 5:43	Expedite	perceid	From: Repair Bench	To: ApprovalRack

☐ Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return As Received ☐ Has been Approved ☐ Internal Repair

Shipping / Billing

Current Status: **ApprovalHold**
7/28/2009 5:53:27 AM
Travisbw
ApprovalRack
Repair Location
ILN
Current Location
ILN
Transfer Number

Repair Search Refresh Close

RECEIVE
JUL 29 2009
 BY: _____

12
 35
 15
 35.33

 - 39.59 payment

 57.80

3643

Remington

2011
DL9/64
4/54
1005

General Repair Form

Back to Repair Services

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700	Serial Number: 119480
Name: Don Sulas	Date of Purchase:
Address (no PO Boxes): 38531 State Hwy 10 (Hamden NY 13782)	
City: Hamden	State: NY Zip: 13782
Phone (Daytime): 607-746-2218	Fax:
E-mail Address: dsulas@delhi.tel.net	
Please describe your problem:	
Fires when safety is operated.	
500 characters left	
NOTE: Prior to shipping your firearm, contact the Repair Center for services provided and estimated repair time.	

DO NOT REMOVE OR LOOSE SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND
DRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND

shipping and handling. Preferably, ship in a

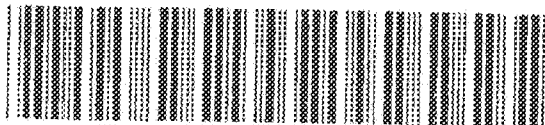
damage.
Remington is not responsible for damage or loss
in your carrier.

Visit

Other Sites

119480

Model: 700



RE00172000

Remington

could not duplicate concern.
Replace TPA, check over, clean
under BOLT LOCK program
Ron \$20.00 + \$44

Quoke