

Remington Arms Co., Inc.
Product Service
Legal Case #:3639

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
171796	7/23/2009	7/24/2009	7/24/2009				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Targetmaster	*	Targetmaster	255 Rt. 202 N.	Chadds Ford	PA	19317		W 610-459-5400 F 610-459-3607

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Cause:4038 Fires when safety is switched off Concern:1007 Fired on Safe Release	Could Not Duplicate Concern	Unknown	
C				

Dealer reported: Customer states rifle will fire when safety is switched off. dmf

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27361	G6460348	BZ	1/14/2005 2:27:51 PM

Date Purchased	Where Purchased	Accessories	Original Owner
	TOMMY GUN INC	TWO PIECE SCOPE BASE	U

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair at 1/2 normal charges						

Repair/Replacement Cost	Repair/Replacement Date

8/4/09: Per Fred S. - Could not duplicate concern. Trigger assembly very dirty. Replace trigger assembly, check over, clean @ 1/2 normal charges. dmf

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/24/2009
	Product Type		RF

	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 270 WIN
	Date Code		BZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	DIRTY/LITE RUST
	Stock Condition	Slightly Worn; Functioning	SCRATCHES/MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.013
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	DIRTY
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

Repair Inquiry

Repair Number: RE00171796 Serial: 96460348 Model: 700 Center Fire Caliber: Repairman: Bruce Travis
 Verify Repair: 279 Produced: 01/14/2005 Status: Repairing 7/27/2009 11:30:03 AM

Address Information

Customer: TARGETMASTER IF Received from: TARGETMASTER Return To: Received From
 Name: TARGETMASTER
 Address 1: 255 RT. 302 N
 Address 2: PO Box
 City: CHADDS FORD PO Box
 State: PA Zip Code: 19317 Country: US State: PA Zip Code: 19317 Country: US

Contact / Condition	Problems	Estimate	History / Status	Shipping / Billing
Date	Code	User ID	Desc1	Desc2
7/23/2009 9:46:0	New	schultsm	Repair Added	
7/23/2009 9:47:2	Expedite	schultsm	From: Check In	To:
7/24/2009 9:40:5	Expedite	Travisw	From: Product Services	To: Repair Bench
7/24/2009 10:47	Estimate	Travisw	Estimate Update	Status: ApprovalKd
7/24/2009 10:48	ApprovalH	System	Immediate SAP Allocation	
7/24/2009 12:34	Expedite	perceal	From: Repair Bench	To: ApproveRack
7/24/2009 3:01:5	ApprovalH	BatchVes	Quotation Control	
7/27/2009 11:28	Approved	hudgets	Phone call	

- ☐ Shipping Hold
- ☐ InterFace Hold
- ☒ Estimate Sent
- ☒ Parts Received
- ☐ Passed Inspection
- ☐ Return As Received
- ☒ Has been Approved
- ☐ Internal Repair

Current Status:
 Repairing
 7/27/2009 11:30:03 AM
 System
 Final Inspect
 Repair Location
 ILN
 Current Location
 ILN
 Transfer Number

Repair Search

Refresh

Close

Supply 7/27/2009 11:03 AM CAPS NUM TRS FORL

#3639

TARGETMASTER

INDOOR FIREARM RANGE and GUN SHOP

255 Wilmington/W. Chester Pike, Suite 3

Chadds Ford, PA 19317

(610) 459-5400 FAX (610) 459-3607

www.targetmaster.com

3639

24"
BZ 4/05
6.5"
1013

7-20-C9

To: Remington Repairs

CUSTOMER STATES ENCLOSED 700 # 66460348 WILL

FIRE WHEN SAFETY IS SWITCHED OFF. PLEASE REPAIR

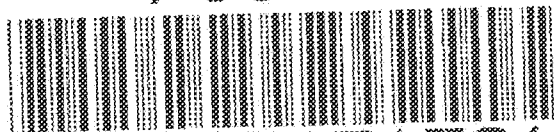
AND RETURN TO ADDRESS ABOVE.

THANKS,

TARGETMASTER.

G6460348

Model: 700



RE00171796

could not duplicate concern
TRIG. ASSM VERY DIRTY.
Alpha TPA check over, clean
AT 1/2 worm/changes.

Quote