

Remington Arms Co., Inc.
Product Service
Legal Case #:1139

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
126670	3/20/2007	3/21/2007	3/21/2007				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter		Daniel	Willman	1120 S 243rd Court	Des Moines	WA	98198		H 206-280-6176

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires on safe release Concern:1007 Fired on Safe Release			
C				

3/26/07-correspondence from repair-At times cust is unable to position the safety to the "S" position, it is just stuck in the "F" position. When this occurs, if He opens the bolt, he can then move the safety to the "S" position. However, after closing the bolt, if he then moves the safety out of the "S" position, the gun will fire. This also happened about six years ago and at that time, he chose to have a local gunsmith fix it. At the same time, he regrettably agreed to have the bbl floated.lw

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl	DOM
Remington	CF/BA	700/30-06 SPR		B6783542	CG	4/8/1986
Date Purchased	Where Purchased	Accessories	Original Owner			
	BUTCHS	SCOPE,BASE,RINGS,SLING	Y			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Quote to replace TA at 1/2 msp						
	Repair/Replacement Cost	Repair/Replacement Date				

3/26/07-Quote for \$40.42 for new Trigger, check over, clean.lw

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/21/2007
	Product Type		RF
	Action Type		A
	Assigned To		F.SUPRY
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 30-06 SPR MR
	Date Code		CG
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstrusted		
	Muzzle/Crown Condition	Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	
	Stock Condition	Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/700 SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	014
	Notch	Like new; Functioning	
Tests	Test Fired	False	
	Feeding Test	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3#
	Altered	True	SET SCREWS ALTERED

1139



2014
CL 4/86
3H
22"

Factory Repair Form

Remington-Union Square

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: 700		Serial Number: B6783542	
Are you the original owner? ☒ YES ☐ NO			
Name: Daniel Willman		Date of Purchase: 1987	
Address (no PO Boxes): 1120 S 243RD Court			
City: Des Moines		State: WA	Zip: 98198
Phone (Daytime): 206 280 6176		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) daniel.c.willman@boeing.com			
E-mail Address: ☐ I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: At times I'm unable to position the safety to the 'S' position, it's just stuck in the 'F' position. When this occurs, if I open the bolt I can then move the safety to the 'S' position. However, after closing the bolt, if I then move the safety out of the 'S' position, the gun will fire. This also happened about six years ago and at that time I chose to have a local gunsmith fix it. At the same time I regrettably agreed to have the barrel floated.			
Pre-authorize \$200.00 VISA Feb 2008 REDACTED 8 2250			
46 characters left			
Ammunition Information:			
Manufacturer:		Type:	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Hoppe's			
How often do you clean the bore? (Months or Number of rounds) Varies by use			
How often do you clean the action? (Months or Number of rounds)			
How often do you clean the trigger assembly? (Months or Number of rounds)			

126670

RECEIVED
MAR 26 2007
BY: [Signature]

Brand of lubricant used: Rem Oil

How often do you lubricate the bore? (Months or Number of rounds)

Varies by use

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? This is the first time.

What were the services performed?

NOTE: In order to better service our customers some firearms/parts are sent to a certified Remington Premier Authorized Repair Center.

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- 1. Record the serial number of your firearm before sending it.
- 2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- 3. Remove all accessories from your firearm to prevent loss or damage.
- 4. Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- 5. Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

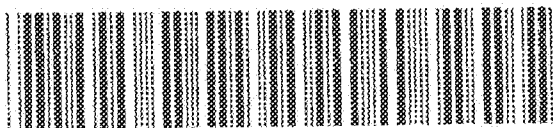
Charge repairs will be processed using the following guidelines:

1. Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

2. For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card. If you wish, you can expedite repairs over \$75.00 by setting a pre-

B6783542

Model: **700**



RE00126670

Legal Notices

*could not dupl. into correct
TAG - set screws altered
replace TPA, check over,
clean at 1/2 msp. @ note*

le Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Maintenance Help

Repair Inquiry [?] [X]

Repair Number: RE00126670

Serial: 96763542 Model 700 Center Fire Caliber:
3006 MTN Produced: 04/08/1986

Repairman: Bruce Travis

Verify Repair

Status: Repairing 3/22/2007 10:55:04 PM

Address Information

Customer:

☒ Received From

Return To:

☐ Received From

Name: DANIEL WILLMAN

DANIEL WILLMAN

Address 1: 1120 S 243 RD COURT

1120 S 243 RD COURT

Address 2: PO Box:

PO Box:

City: DES MOINES

DES MOINES

State: WA Zip Code: 58136

Country: US

State: WA

Zip Code: 58136

Country: US

FFL: [] [] [] [] [] [] [] []

Contact / Condition

Problem:

Estimate

History / Status

Shipping / Billing

Part	Qty	Description	Need	Inv	Kit	Avail	Recv	Writ	Price	Disc	ExtAmt
F305570	P	700 X-MARK PRO TRIG A	1	1	0	1	1	N	71.50	70	21.45
4000104	S	ARMS SERV SHIPPING &	12	12	0	0	0	N	1.00	0	12.00
4000119	S	GR-TEST	1	1	0	0	0	N	15.00	70	4.50

Parts: 21.45

Labor: 4.50

Ship/Handling: 12.00

Est State Tax: 2.47

Total: 40.42

☒ Charge Taxes

Repair Search

Refresh

Close

In Watson 3/27/2007 2:35 PM [CAPS] [NUM] [INS] [VIEW]

PS 0593

2 Micros...

4 Intern...

Arms Se...

2 Micros...

P-touch E...

FullShot 97

2 SAP L...

Search for...

99%

2:35 PM

2:35 PM

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