

Remington Arms Co., Inc.
Product Service
Legal Case #:6267

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 233231 | 6/7/2011 | 6/8/2011 | 6/8/2011 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|-----------|------------|-----------|--------------------|----------------|-------|-------|-----|----------------|
| Reporter | Gander Mt | | Gander Mt | 3708 Plank Rd | Fredericksburg | VA | 22407 | | W 540-548-1330 |
| Incident | | Kathleen | Anderson | 17365 Berkshire Dr | Jefferson | VA | 22724 | | H 540-854-7807 |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|---|--|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | Fired on safe release and when chambering a round | Cause:4038 Could Not Duplicate Concern | Unknown | |
| C | | Concern:1007 Fired on Safe Release | | |

6/30/11 Per note with rifle, accidental discharge, sear not resetting trigger. Fires when safety is disengaged. May be Walker trigger.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|-----------|-------|-------------|-------|----------|------|----------------------|
| Remington | CF/BA | 700/243 WIN | 27093 | G6979079 | PE | 6/29/2010 5:46:14 AM |

| Date Purchased | Where Purchased | Accessories | Original Owner |
|----------------|---------------------------|----------------------------------|----------------|
| | GANDER WAREHOUSE #1/Leban | SCOPE,RINGS,TWO PIECE BASE SLING | U |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------|--------------|---------------|-----------------|----------------|---------------|
| Per Ilion, to restore confidence in rifle will replace TPA under warranty | | | | | | |

| Repair/Replacement Cost | Repair/Replacement Date |
|-------------------------|-------------------------|
| 47.40 | 6/30/2011 |

6/30/11 Per Ilion, could not duplicate concern. To restore confidence in rifle will replace TPA, clean, test fire under warranty.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|-------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 6/8/2011 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| | Description | | 24" 243 WIN |
| | Date Code | | PE |

| | | | |
|--------------------------|------------------------|----------------------------|-------------|
| Barrel | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Slightly Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | ---Select--- | |
| Overall | Exterior Condition | Slightly Worn; Functioning | METAL RUSTY |
| | Stock Condition | Like new; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | RUSTY |
| | Bulged | False | |
| Safety | Description | | XMP SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | Non-ISS | |
| Sear | Lift | ---Select--- | .011 |
| | Notch | Slightly Worn; Functioning | |
| | Tests | Test Fired | False |
| Feeding Test | | False | |
| Trigger | Condition | Like new; Functioning | |
| | Pull | ---Select--- | 2.5# |
| | Altered | False | |
| | Sub-Assembly | X-Mark Pro | |
| Non-Remington Components | Description | | SLING |



Put IN BOX WITH FIREARM

Service Request

Service Order # 7052

24"
7/6/11
2.5"
.01

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn: REPAIR DEPT.

Date Shipped: 06/01/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-54-177-01-7b-02217
Attn: Gun Parts Dept.
3708 Plank Road
Fredericksburg, VA 22407

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700

Type: Rifle
Cal/Ga.: 243

Serial Number: G6979079
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

REMINGTON 700 .243CAL
SERIAL NUMBER: G6979079
SCOPE 3-9 X 40 REMINGTON SCOPE
GANDER MOUNTAIN SLING
LEFT SIDE OF BARREL SHOWS HEAVY RUSTING

could not duplicate concern.
to restore confidence in rifle will
replace TPA, change test fire
under warranty

REASON FOR RETURN:

ACCIDENTAL DISCHARGE SEAR NOT RESETING TRIGGER. FIRES WHEN SAFETY IS DISINGAUGED.
MAYBE WALKER TRIGGER.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Thomas Stevenson/Louis Headley

(540) 548-1330

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence.

SHIP TO ABOVE ADDRESS

Forward all invoices to: Gander Mountain
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
JUN 22 2011

BY:.....

Serial
Number:

G6979079

Model: 700



RE00233231

Gunsmith SO# 7052

GM#340 - Gander Mountain
3708 Plank Road
Fredericksburg, VA 22407
(540) 548-1330
Gunsmith: Thomas Stevenson/Louis Headley



*** Transferred Status ***

| CUSTOMER INFORMATION: | |
|------------------------|-----------------------|
| Home #: | (540) 854-7807 Day #: |
| Name: | ANDERSON, KATHLEEN |
| Address: | 17365 BERKSHIRE DRIVE |
| JEFFERSONTON, VA 22724 | |

| DATES: | |
|---------------|------------|
| Acquired: | 05/28/2011 |
| Apx Comp: | |
| Completed: | |
| Cust. Called: | |
| Disposed: | |

| FIREARM INFORMATION: | | | |
|--------------------------------------|--------------|-------------------------|----------------------------------|
| Manufacturer: Remington Arms Co Inc. | Type: Rifle | Serial Number: G6979079 | |
| Model: 700 | Cal/Ga.: 243 | Firearm Value: \$0.00 | Cased?: <input type="checkbox"/> |

Description: COMPLETE

Condition: USED

Service Description: FIRING WHEN TAKING OFF THE SAFETY AN WHEN CHAMBERING ROUND

| LABOR | | |
|------------------|-------------|--------|
| UPC | Description | Amount |
| Labor Sub Total: | | \$0.00 |

Labor Notes:

| PARTS | | |
|------------------|-------------|--------|
| UPC | Description | Amount |
| Parts Sub Total: | | \$0.00 |

Parts Notes:

| * Estimate Only * Customer must pick up their own Firearm | TOTALS | |
|--|--------------------|--------|
| | Labor Sub Total: | \$0.00 |
| | + Parts Sub Total: | \$0.00 |
| | Total: | \$0.00 |
| | - Deposit Amount: | \$0.00 |
| Amount Due: | | \$0.00 |

*** Does not include Sales Tax ***

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferee's (buyer's) for a nominal fee. Transferee's may also supply their own secure gun storage or safety device.

SIGNATURE: _____ DATE: _____











