

Remington Arms Co., Inc.
Product Service
Legal Case #:6193

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 231144 | 5/10/2011 | 5/11/2011 | 5/11/2011 | | | | |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|------------|-----------|-------------------|--------|-------|-------|-----|--|
| Incident | | Paul | Pradere | 1003 Winters Pkwy | Dayton | NV | 89403 | | H 775-315-5863 E pradereequipment@yahoo.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------------------|----------------------------|--|-------------------|----------------|
| PI PD S C | Cause:4038 Concern:1025 | Could Not Duplicate Concern Unexplained Discharge - No Mention of Safety Position | Unknown | |

5/24/11 Per note with rifle, the bolt is hard to close when loading a round. It has also fired for no reason when he was shouldering the gun.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|----------------|---------------------------|----------------|----------------|----------|------|-----------------------|
| Remington | CF/BA | 700/300 WIN MA | 85593 | G6908507 | ED | 10/26/2009 2:22:58 PM |
| Date Purchased | Where Purchased | Accessories | Original Owner | | | |
| | ROCKY MOUNTAIN ELK FOUNDA | | U | | | |

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion, replace TPA, clean, test fire at no charge | | | | | | |
| | Remington/700/CF/BA | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |
| | 52.88 | 5/24/2011 | | | | |

5/24/11 Per Ilion, could not duplicate concern. To restore confidence in rifle, will replace TPA, clean, test fire at no charge. Check over and repair hard to close bolt.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|--------------|-----------------------------|--------------------|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 5/11/2011 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | T.NAGLE |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 24" 300 WIN MAG FL |
| | Date Code | | ED |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |

| | | |
|--------------|------------------------|----------------------------|
| | Fired while Obstructed | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning |
| Bolt | Firing Pin | Like new; Functioning |
| | Shroud | Slightly Worn; Functioning |
| | Face | Slightly Worn; Functioning |
| | Handle | Like new; Functioning |
| | Stop | Like new; Functioning |
| Extractor | Condition | Slightly Worn; Functioning |
| | Cut Condition | Slightly Worn; Functioning |
| | Ext/Eject Test | False |
| Locking | Block Condition | ---Select--- |
| | Lug Condition | Slightly Worn; Functioning |
| | Notch Condition | ---Select--- |
| Overall | Exterior Condition | Like new; Functioning |
| | Stock Condition | Like new; Functioning |
| | Fore End Condition | ---Select--- |
| Receiver | Condition | Like new; Functioning |
| | Bulged | False |
| Safety | Description | XMP SAFETY |
| | Function | Like new; Functioning |
| | Sub-Assembly | Non-ISS |
| Sear | Lift | ---Select--- |
| | Notch | Like new; Functioning |
| | Tests | Test Fired |
| Feeding Test | False | False |
| Trigger | Condition | Slightly Worn; Functioning |
| | Pull | ---Select--- |
| | Altered | False |
| | Sub-Assembly | X-Mark Pro |

6193

24"
ED 10/00
4#
011

Paul Pradere
1003 Winters PKWY
Dayton, NV. 89403
775-315-5863 Cell
775 246-1134 Fax
pradereequipment@yahoo.com

Gun Model: 700 XHR RMEF Medallion
Gun S/N: G6908507

Problem #1:

Bolt is hard to close when loading in a round I have tried a couple different manufactures ammunition and it doesn't seem to make any difference. It's like there isn't enough clearance in the chamber.

Problem #2

Gun fired for no reason while I was deer hunting this year. I took a couple of shots at a buck and missed I reloaded and was putting the gun on my shoulder and the gun fired. I'm not sure if the clearance problem and this are related or if there is something wrong with the trigger mechanism.

Regards,
Paul Pradere

Serial Number:

G6908507

Model: 700



RE00231144

could not duplicate concern,
To restore confidence in rifle
will replace TPA, clean & test rifle
at N/C. check over & replace hard
to close bolt.

WARRANTY

RECEIVED
MAY 20 2011

BY:.....

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

| | | | |
|---|--|--|------------|
| Model Number: 700 XHR RMEF MEDICATED | | Serial Number: 66908507 | |
| Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO | | | |
| Name: PAUL PRADERE | | Date of Purchase: 4-10 WOV RMEF DINNER | |
| Address (no PO Boxes): 1003 WINTERS PKWY | | | |
| City: DAYTON | | State: NV. | Zip: 89403 |
| Phone (Daytime): 775-315-5863 | | Fax: | |
| E-mail Address: <input checked="" type="checkbox"/> PRADERE EQUIPMENT @ YAHOO.COM <input type="checkbox"/> I would like to receive future e-mail updates from Remington. | | | |
| Please describe your problem: | | | |
| PROBLEM #1: BOLT IS HARD TO CLOSE WHEN LOADING IN A NEW ROUND. I HAVE TRIED A COUPLE DIFFERENT MANUFACTURERS @ IT DOESN'T SEEM TO MAKE ANY DIFFERENCE. IT'S LIKE THERE ISN'T ENOUGH CLEARANCE IN THE CHAMBER. | | | |
| SEE ATTACHED | | | |
| Ammunition Information: | | | |
| Manufacturer: REMINGTON | | Type: EXPRESS CORP - LOKT | |
| Other (i.e. bullet weight/type, shot size, powder): 180 GR | | | |
| Handload Information: | | | |
| Powder Used: | | Powder Weight: | |
| Case/Hull Used: | | Primer Used: | |
| Bullet Type/Shot Size: | | Reloader Used: | |
| Firearms Care (Cleaning and Lubrication): | | | |
| Brand of cleaning solution used: WINCHESTER BREAK FREE POWDER BLAST | | | |
| How often do you clean the bore? (Months or Number of rounds) 10 TO 20 ROUNDS | | | |
| How often do you clean the action? (Months or Number of rounds) AFTER EVERY HUNT | | | |
| How often do you clean the trigger assembly? (Months or Number of rounds) AFTER EVERY HUNT | | | |
| Brand of lubricant used: REM OIL | | | |

How often do you lubricate the bore? (Months or Number of rounds) **10 TO 20 ROUNDS**

How often do you lubricate the action? (Months or Number of rounds) **AFTER EVERY HUNT**

How often do you lubricate the trigger assembly? (Months or Number of rounds) **AFTER EVERY HUNT**

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?
 YES NO

Comments:

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? **0000**

What were the services performed? **REPAIR BOLT ACTION**

Ship your INSURED firearm by either UPS or Parcel Post to:

REMINGTON ARMS CO., INC

**ATTN: Arms Service Division
14 Hoefler Ave
Ilion, NY 13357**

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.







