

Remington Arms Co., Inc.
Product Service
Legal Case #:6291

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
233742	6/15/2011	6/16/2011	6/16/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Village Gun & Pawn, Inc		Village Gun & P	203 Bill Bradford Rd	Sulphur Springs	TX	75482		
Incident		Dustin	Lennon		Greenville	TX			H 903-885-6099

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired on safety release	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

6/24/11 Per note with rifle, the customer has returned the rifle to them stating that it discahrges when the safety is moved to the fire position. He indicates that he has had this happen on two different occasions. The dealer has not been able to duplicate the experience on an empty chamber.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27267	S6705484	WD	8/21/2009 8:42:07 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
11/1/2009	JERRY S SPORT CENTER, INC		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at no charge under warranty						
	Repair/Replacement Cost	Repair/Replacement Date				
	52.75	6/24/2011				

6/24/11 Per Ilion, could not duplicate concern. Trigger assm dirty. To restore confidence in rifle, replace TPA, clean, test at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

Examination	Examiner	B.TRAVIS	
	Exam Date	6/16/2011	
	Product Type	RF	
	Action Type	A	
	Assigned To	T.NAGLE	
Cause	4038	Could Not Duplicate Concern	
Barrel	Description	24" 270 WIN SS	
	Date Code	WD	
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
Bolt	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
Extractor	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
Locking	Ext/Eject Test	False	
	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
Overall	Notch Condition	---Select---	
	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
Receiver	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Safety	Bulged	False	
	Description		XMP SAFETY
	Function	Like new; Functioning	
Sear	Sub-Assembly	Non-ISS	
	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	3.5#
	Altered	False	
	Sub-Assembly	X-Mark Pro	

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Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 SPS	Serial Number: S6705484
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Name: Dustin Lennon	Date of Purchase: Nov, 2009
Address (no PO Boxes):	
City: Greenville Texas	
State: Tex.	Zip:
Phone (Daytime): 903-883-6099	Fax:
E-mail Address:	
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.	
Please describe your problem:	
Customer (above named Lennon) has returned the rifle to us stating that it discharges when the safety is moved to the fire position. He indicates that he has had this happen on two different occasions. We have not been able to duplicate his experience on an empty chamber here in our shop, so we don't know anything more. Please diagnose & repair!	
Ammunition Information:	

Type:

S6705484

Model: 700



RE00233742

Powder Weight:

Primer Used:

Reloader Used:

Could not duplicate concern. T.A. dirty. To restore confidence in rifle will replace TPA, clean

How often do you clean the bore? (Months or Number of rounds)	or test fire at N/C
How often do you clean the action? (Months or Number of rounds)	monthly
How often do you clean the trigger assembly? (Months or Number of rounds)	
Brand of lubricant used:	

RECEIVED
JUN 22 2011

BY:.....

VILLAGE GUN & PAWN INC.
203 BILL BRADFORD RD.
SULPHUR SPRINGS, TEXAS 75482

7 June, 2011

Gentlemen,

We have enclosed the repair form with the information we received from our customer concerning the 700 SPS. It has discharged more than once when the safety is moved to the fire position. We couldn't make it discharge on an empty chamber in our shop. He states that it will not do this on an empty chamber. This statement makes zero sense to me. I can't see why the accidental discharge would occur only when the case is chambered. Anyway, please check the rifle over and see what you think.

I have enclosed our card with phone number should you need to contact us. We purchased the rifle from Terry's Sport Center in the latter part of 2009. We thank you for your assistance in this matter.

Respectfully yours,

Frank A. McCloud







