

Remington Arms Co., Inc.  
 Product Service  
 Legal Case #:6111

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
		4/12/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bill	Arnold	16831 Rippling Mill Rd	Sugarland	TX	77498		C 281-703-7227

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4079 Other - Unexamined		Unknown	
S	Fired on safe release Concern:1007 Fired on Safe Release			
C				

4/12/11 Per call from Arnold, he has a .243 BDL that he bought 2nd hand about 6 months ago. He recently pulled it out of the closet to clean it and found that it would fire when releasing the safety. After duplicating several times it stopped.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a			
Date Purchased	Where Purchased	Accessories	Original Owner			
			N			

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
	Repair/Replacement Cost	Repair/Replacement Date				

4/12/11 Mailing ARS for the .243. He has about 5 more that he will ship himself to have the bolt lock removed.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
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Case #	6111	Date of Call	4/12/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	B.71 Arnold
Reporter address		Incident address	16831 Rippling Mill Rd
Reporter contact #'s		Incident contact #'s	Sugarland TX 77498
Reporter email		Incident email	281-703-7227

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased
700		.243		N	

*BDL 6 months ago 2nd hand*

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	<p><i>FSR It worked fine when he first bought it. He was taking it out of closet to clean it &amp; found problem. After duplicating several times it stopped.</i></p>
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Customer's Request	
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My actions/offers	
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www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

### ARS LABEL REQUEST FORM

DATE:	4/12/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL	I WILL MAIL	xxx	
DESCRIPTION:	700		

### LABEL INFORMATION

MAIL LABEL TO:	Bill Arnold 16831 Rippling Mill Rd Sugarland, TX 77498 281-703-7227
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 APR 13, 2011 ALL CURR USD 1 OF 1  
 SVC GNDCOM ACT WT 10.0 LBS  
 TRACKING# 124XX5969066444089  
 REF 1: BILL ARNOLD/CD/CM  
 REF 2: 700

HANDLING CHARGE 0.00 SVC T/P USD  
 SINGLE-PIECE PUB RATE CHRG: RS 0.50  
 DV 0.00 COD 0.00 SD 0.00  
 DC 0.00 DGD 0.00 SP 0.00  
 AH 0.00 PR 0.00  
 TOT PUB CHG 11.43 PUB+HANDLING 11.43