

Remington Arms Co., Inc.
Product Service
Legal Case #:6311

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
235178	7/7/2011	6/28/2011	7/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Charles	Bellanca	11019 Arcrao Ln	Union	KY	41091		H 859-384-1529

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when lifting bolt handle	Cause:4038 Could Not Duplicate Concern Concern:1020 Fired on Bolt Opening	Unknown	
C				

6/28/11 Per call from Bellanca, last hunting season when he lifted the bolt with a round in the chamber it fired. It has a bolt lock so the safety was off. This has never happened with this rifle or the other 2 700's he owns with bolt locks. He bought this rifle 2nd hand.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPRG	n/a	B6245013	WA	8/1/1980
Date Purchased	Where Purchased	Accessories	Original Owner			
	UDISCO SALT LAKE CITY UT	TWO PIECE BASE	N			

CONCERN:FIRED ON OPENING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	45.40	7/20/2011				

6/28/11 Mailing ARS and box from Corporate. Advised him he could send the other two to factory or a RARC to have bolt locked removed for \$20 + S&H.cm 7/20/11 Per Ilion, replace TPA, clean, test fire at BLSM program price of \$20 plus shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		7/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		WA
	Bore Plugged	False	
	Bulged	False	

	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	2.5#
	Altered	True	SET SCREW ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

22"
WA 8/80
2.5#
010

6311

June 28, 2011

Charles Bellanca
11019 Arcrao Ln
Union, KY 41091

Subject: Case #6311, Model 700

Dear Mr. Bellanca,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the box with "Product Service".

I apologize for the inconvenience and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
JUL 20 2011

BY:

Number
B6245013

Model: 700



RE00235178

could not duplicate concern.
can offer to replace TPA, clean
next line under BLP for
\$20.00 + shipping

Quote

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number:	700 BDL	Serial Number:	B 624 5013
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name:	CHARLES BELLANCA	Date of Purchase:	
Address (no PO Boxes): 11019 ARCADE LANE			
City:	UNION	State:	KY
		Zip:	41091
Phone (Daytime):	859-384-1529	Fax:	
E-mail Address:(if e-mail address is provided, notification of receipt and shipment will be sent) cbellanca @ zoomtown . com			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>FIREARM DISCHARGED UPON OPENING THE BOLT. HAPPENED ONE TIME ONLY IN OCT 2009. HAVE NOT FIRED SINCE.</p>			
500 characters left			
Ammunition Information:			
Manufacturer:	Remington	Type:	CORE-LOKT & PREMIER Accutip
Other (i.e. bullet weight/type, shot size, powder): 1.80 GR PSP & BOAT TAIL			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

Firearms Care (Cleaning and Lubrication):

Brand of cleaning solution used: Hoppe's

How often do you clean the bore? (Months or Number of rounds) After ea Use / ASAP if wet fm Rain

How often do you clean the action? (Months or Number of rounds) After ea Use / ASAP if wet

How often do you clean the trigger assembly? (Months or Number of rounds) After ea Hunt Trip

Brand of lubricant used: Remington oil w/ tetra OR ASAP if wet

How often do you lubricate the bore? (Months or Number of rounds) 6mo. if in Storage

How often do you lubricate the action? (Months or Number of rounds) 6mo if in Storage

How often do you lubricate the trigger assembly? (Months or Number of rounds) As Above.

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?

☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized

repairman/gunsmith? None, to my knowledge.

What were the services performed?

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Illion, NY 13357

⚠ WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

- :: Record the serial number of your firearm before sending it.
- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.

last season

Case #	6311	Date of Call	6/28/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Charles Bellanca 11019 Arcrao Ln. Union KY 41091 859-384-1529
address		address	
contact #'s		contact #'s	
email		email	

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	B6245013	30-06		N				
BDL								

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	<p><i>Bolt Lock</i> <i>Misfired when lifting bolt.</i></p> <p><i>AG458537-n</i> <i>AG482677-n</i></p>
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Customer's Request	
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My actions/offers	<i>box</i>
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www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	6/28/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xxx	
I WILL MAIL			
DESCRIPTION: 700			

LABEL INFORMATION

MAIL LABEL TO:	Charles Bellanca 11019 Arcrao Ln Union, KY 41091 859-384-1529
RETURN ITEM TO:	Rem Prod Serv Case # 6311

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 JUN 28, 2011 ALL CURR USD 1 OF 1
SVC GNDCOM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969066108219
REF 1:CHARLES BELLANCA/CD/CM
REF 2:700

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRGs:
DV 0.00 COD 0.00 RS 0.50
DC 0.00 DGD 0.00 SD 0.00
AH 0.00 PR 0.00 SP 0.00
TOT PUB CHG 9.12 PUB+HANDLING 9.12







