

Remington Arms Co., Inc.
Product Service
Legal Case #:6186

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
229587	5/10/2011	5/11/2011	5/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tad	Beville	2525 NW 62 Condo 109	OKC	OK	73112		H 405-848-5044

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

5/25/11 Per owner, the rifle will fire when the bolt is pushed forward or when the safety is pushed off.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	6728962	AY	3/1/1974
Date Purchased	Where Purchased	Accessories	Original Owner			
	WESTERN HOEGEE GLENDALE CA		U			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	33.86	5/25/2011				

5/25/11 Per Ilion, trigger assm set screws altered, will follow down. Replace TPA, clean, test fire at BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/11/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
Barrel	Description		22" 270 WIN LH
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown	Slightly Worn; Functioning	

	Condition		
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	SLUGGISH
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

Pence, Ron L.

From: Joyce, Stephen D. [Stephen.Joyce@remington.com]
Sent: Tuesday, May 10, 2011 1:47 PM
To: Pence, Ron L.
Cc: Lovrin, James
Subject: Repair RE00229587

Ron, In regards to repair 229578, the customer just called to advise the rifle will fire when the bolt is pushed forward or when the safety is pushed off. There is no correspondence indicated on the repair. I have added the note in the repairman field.

Thanks

Steve Joyce | Technical CSR
Remington Arms Company, Inc.

870 Remington Dr., PO Box 700, Madison, NC 27025-0700
Phone: 336.548.8782

Freedom Group Family of Companies

Remington | Bushmaster Firearms | DPMS / Panther Arms | Marlin |
Parker Gun | L.C. Smith | EOTAC | INTC | Advanced Armament Corp

Confidentiality/Proprietary Note: This e-mail and any files transmitted with it are intended solely for the which they are addressed. If you are not the intended recipient or the person responsible for delivering it recipient, be advised that you have received this e-mail in error and that any use, dissemination, forward mail is strictly prohibited. If you have received this e-mail in error, please reply back to sender advising it in error and delete this e-mail from your system. Thank you.

T.A. SET SCREWS ALTARED, will follow
down, replace TPA, CLEAN & TEST FIRE
Under BCP Con & 20.00 + 36.00
Quote

Serial Number:

6728962

Model: 700

BY:



RE00229587

RECEIVED
MAY 20 2011

FedEx NEW Package
Express US Airbill

FedEx
Tracking
Number

8756 9531 6964

0200

Form
ID No.

FedEx Retrieval Copy

1 From
Date 4-18-11 Sender's FedEx
Account Number 405-751-9481

Sender's Name TAD BEVILLE Phone 405-848-5044

Company 405-848-5044

Address 3525 NW 62nd CONDO 109 Dept./Room/Suite/Room

City OKC State OK ZIP 73112

2 Your Internal Billing Reference

3 To
Recipient's Name ARN SERVICE Phone 1-800-343-9700

Company Remington Arms Co

Address 14 HOEFER AVE 01
We cannot deliver to P.O. boxes or P.O. ZIP codes. Dept./Room/Suite/Room

Address 31
Use this line for the HOLD location address or for continuation of your shipping address.

City ILION State NY ZIP 13357

CONFIRMATION # 1208868



8756 9531 6964

4 Express Package Service

NOTE: Service order has changed. Please select carefully.

Next Business Day

06 FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

01 FedEx Priority Overnight
Next business morning. * Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

05 FedEx Standard Overnight
Next business afternoon. Saturday Delivery NOT available.

2 or 3 Business Days

49 NEW FedEx 2Day A.M.
Second business morning. Saturday Delivery NOT available.

03 FedEx 2Day
Second business afternoon. * Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.

20 FedEx Express Saver
Third business day. Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500.

06 FedEx Envelope* 02 FedEx Pak* 03 FedEx Box 04 FedEx Tube 01 Other

6 Special Handling and Delivery Signature Options

SATURDAY DELIVERY

No Signature Required
Package may be left without obtaining a signature for delivery.

10 Direct Signature
Someone at recipient's address may sign for delivery. Fee applies.

34 Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

One box must be checked.
No 04 Yes As per attached Shipper's Declaration. Yes Shipper's Declaration 06 Dry Ice UN 1845 x kg
Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box. Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.
1 Sender Acct. No. in Section 1 of bill 2 Recipient 3 Third Party 4 Credit Card 5 Cash/Check

Total Packages Total Weight Credit Card Auth.

*Our liability is limited to \$100 unless you declare a higher value. See the current FedEx Service Guide for details.

Rev. Date 11/10 • Part #163136 • ©1994-2010 FedEx • PRINTED IN U.S.A. SRY

PS 20920









