

Remington Arms Co., Inc.
Product Service
Legal Case #:6213

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
231662	5/17/2011	5/18/2011	5/18/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	C&M Guns	---	C&M Guns	420 Grand Ave.	Hot Sulphur Springs	CO	80451		W 970-531-9035 E candmguns@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR & FBC				

Dealer sent rifle in with a note. Stated his customer is the original owner of the rifle. Gun has not been used for 2-4 yrs. Gun has been to at least 2 other gunsmiths & they stated rifle was in working order. Customer stated issue w/rifle is not consistent. Rifle has had a FSR & FBC. No damage, No injury. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	A6514098	EO	10/1/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	MUNSON SPTG COSTA MESA CA	SCOPE BASE,RINGS	U			

CONCERN:FSR,FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	5/26/2011				

5/26/11: Per Ilion - TA has a partially dried & sticky lube residue causing trigger to bind & work sluggish. Replace TA, clean & test fire under BLM - quote. I spoke to dealer & he approved and paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	SCRATCHED,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY WTIH DRIED LUBE RESIDUE.TRIG BINDS WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

Print

Reset

2211
E 010/
10 + #
008

6213

Model Number: <u>700</u>		Serial Number: <u>A6514098</u>	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: <u>MURRAY C. BRANSFETTER</u>		Date of Purchase: _____	
Address (no PO Boxes): <u>420 GRAND AVE</u>			
City: <u>HOT Sulphur Springs</u>		State: <u>CO</u>	Zip: <u>80451</u>
Phone (Daytime): <u>970-531-9035</u>		Fax: <u>970-725-3224</u> <u>CALL FIRST</u>	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) <u>CandmGuns@yahoo.com</u>			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			

Serial Number:

A6514098

Model: 700



RE00231662

T.A. has a part, ally dized + sticky
Lube residue causing TRIP. to BIND
work SLUGGISH. Replace TPA, clean
Test Run under BLP for 1620.00 + SHK

Quide

Ammunition Information: <u>Good AMMO</u>	
Manufacturer: _____	Type: _____
Other (i.e. bullet weight/type, shot size, powder): _____	
Handload Information:	
Powder Used: <u>N/A</u>	Powder Weight: _____
Case/Hull Used: _____	Primer Used: _____
Bullet Type/Shot Size: _____	Reloader Used: _____
Firearms Care (Cleaning and Lubrication);	
Brand of cleaning solution used: <u>Good</u>	

RECEIVED
MAY 25 2011

BY: _____

How often do you clean the bore? (Months or Number of rounds) ✓

How often do you clean the action? (Months or Number of rounds) ✓

How often do you clean the trigger assembly? (Months or Number of rounds)

Brand of lubricant used: ✓

How often do you lubricate the bore? (Months or Number of rounds)

How often do you lubricate the action? (Months or Number of rounds)

How often do you lubricate the trigger assembly? (Months or Number of rounds)

Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? > ☒ YES ☐ NO

When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith? NEVER N/A

What were the services performed? DESCRIBED

Ship your INSURED firearm by either UPS or Parcel Post to:

Remington Arms Co., Inc.
Attn: Arms Service Division
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

:: Record the serial number of your firearm before sending it.

:: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably,

ship in a firearm box. (Note: Original boxes may not be returned.)

:: Remove all accessories from your firearm to prevent loss or damage.

:: Provide a return address on both the outside and inside the box. Shipments without a proper

return address will be refused.

:: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for

damage or loss during shipment, so you may elect to purchase insurance from your

5-12-11

To whom it may concern,

Thank you for talking to me this day concerning

this rifle, it belongs to a customer of mine who is the gunsmith owner. The gun has not been fired for 2-4 years because of a safety concern, he has had it to at least 2 other gunsmiths if not 3, they all said it was in working order. Please note it is not always a condition problem.

Loaded Example: Loaded with pull trigger, no click, still this ex, holding gun, it fired without noise, happened at least 100-150 other gunsmiths sorted trigger group & it was told.

Unloaded Example: in my working the bolt action, I noticed with safety in "fine" position, bolt would cock and on forward action, the firing pin would release and not stay in cocked position. Several times this happen to me while working action.

Unloaded Example: Safety in safe position, I would work action all seemed well, I would move safety to fine position, firing pin would deploy on fine

Unloaded Example: if I would pull forward on trigger (note: it would not seem to move) all would work well, most all the time one time I pulled trigger and nothing happened. A second time I pulled and it went click or fired

AS YOU CAN TELL, THIS NICE RIFLE HAS
A PROBLEM THAT NEEDS FIXED.

THANK YOU SO MUCH FOR YOUR ASSISTANCE

SINCERELY CLARK

C+M GUNS.
420 GRAND AVE, PO BOX 156.
HOT SULPHUR SPRINGS CO
80451.

970-531-9035

MURRAY "CLARK" BRANSTETTER - OWNER

REMINGTON MODEL 700

243 WIN-CAL

SERIAL # ~~A6~~ A 6514098







