

Remington Arms Co., Inc.
Product Service
Legal Case #:6271

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
233386	6/9/2011	6/10/2011	6/10/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		John	Carroll	498 Finley Rd.	Belle Vernon	PA	15012		H 724-929-7351 C 412-480-4956 E jec680@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		Unknown
S	Concern:1028	Fired With Safe ON		
C	Fired with Safe on			

Customer sent rifle in with our repair form - stated "Rifle discharged with safe on". df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	26933	T6207988	BP	1/17/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
2/8/1995	JERRYS SPORT CENTER INC		Y			

CONCERN:FIRED ON SAFE

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

6/24/11: Per Ilion - Could not duplicate concern. TA is contaminated w/a dried & sticky lube residue causing parts to work sluggish. Replace TA, clean & test fire at 1/2 normal cost - quote. Customer apprvd & paid by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/10/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		BP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY PARTS WORK SLUGGISH
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

6271

24"
RP 1/2
4.5#
1012

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700 BDL STAINLESS SYN DM		Serial Number: T6207988	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: JOHN E. CARROLL		Date of Purchase: 2/8/95	
Address (no PO Boxes): 498 FINLEY ROAD			
City: BELLE VERNON		State: PA.	Zip: 15012-3801
Phone (Daytime): 724.929-7351		Fax: CELL - 412-480-4956	
E-mail Address: JEC680@COMCAST-NET			
<input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem: RIFLE DISCHARGED WITH SAFE ON.			
Ammunition Information:			
Manufacturer: REMINGTON		Type: 7MM MAG CORE-LOKT	
Other (i.e. bullet weight/type, shot size, powder):		150 GR	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: REM OIL WITH TEFLON + HOPPES #9			
How often do you clean the bore? (Months or Number of rounds) 10/20 ROUNDS			
How often do you clean the action? (Months or Number of rounds) SAME			
How often do you clean the trigger assembly? (Months or Number of rounds) SAME			
Brand of lubricant used: REM DRI-LUBE			

RECEIVED
JUN 22 2011

BY:

How often do you lubricate the bore? (Months or Number of rounds)	10/20 ROUNDS
How often do you lubricate the action? (Months or Number of rounds)	SAME
How often do you lubricate the trigger assembly? (Months or Number of rounds)	SAME
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
Comments: I ALWAYS FOLLOW FACTORY RECOMMENDATIONS (THIS RIFLE HAD VERY LITTLE USE)	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed? 1997. REMOVED BLEMISH FROM BARRYL	
Ship your INSURED firearm by either UPS or Parcel Post to:	
REMINGTON ARMS CO., INC	

Service Division
 1000 Remington Ave
 P.O. Box 13357

T6207988

Model: 700



RE00233386

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
 IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
 NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.
 damage in shipping and handling. Preferably,
 be returned.)
 loss or damage.

- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern

T.A. is contaminated w/ a dried + sticky
 lube residue causing parts to work
 sluggish. replace TPA, clean + test line
 at 1/2 normal cost.

Quote

**'Specializing in Buying - Selling - Trading
Modern & Antique Firearms...'**



I.D. No.

Name John F. Carroll

Date 5-1 1955

Address 10th & Oak 224 Basement Man

City Belle Vernon, PA State PA

CLERK	CASH	C.O.D.	CHARGE	CREDIT	PURCHASE	WARRANTY	REGIST.
-------	------	--------	--------	--------	----------	----------	---------

QUAN.	DESCRIPTION	PRICE	AMOUNT
-------	-------------	-------	--------

New Hampshire

model 100S, 100M

ca. 7 mm long.

S/N. T. 20. 7998

Slava

Tax

[illegible]

--	--

TOTAL	100
-------	-----

All claims and returned goods MUST be accompanied by this invoice

42531

Rec'd By

CREDIT CARD DATA

VISA # REDACTED

6146

JOHN E. CARROLL

Exp.

REDACTED

PS 20979







