

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6241

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
232589	5/31/2011	6/1/2011	6/1/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jason	Cronk	422 N Eastern Ave	Cheboygan	MI	49721		H 231-290-0426

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S Delayed firing	Concern:1023 Delayed Firing - Firearms			
C				

6/10/11 Per note with rifle, while hunting in WY the gun wouldn't fire when trigger was pulled. As he took the gun from his shoulder it went off. He racked the bolt and it fired when he put the bolt down.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	25773	E6856234	WP	8/29/1995
Date Purchased	Where Purchased	Accessories	Original Owner			
	GRICE WHOLESALE	BOTTOM HALF SEE THRU MOUNTS	Y			

CONCERN: DELAYED FIRING

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

6/10/11 Per Ilion, could not duplicate concern. Trigger assm and action very dirty and rusty. Can offer to replace TPA, clean, test fire at 1/2 normal cost.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/1/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		WP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION VERY DIRTY, RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU MOUNTS

\* CAN'T Find Proof of Purchase  
6241

22"  
WP8/95  
60#  
0.12

<h1>Remington</h1> <h2>Factory Repair Instructions</h2> <p>(NOTE: Please print and complete this form, and then include it with your firearm.)</p>		
Model Number: 700	Serial Number: E6856234	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
Name: JASON CRONK	Date of Purchase: ? 1990-1991	
Address (no PO Boxes): 422 N. Eastern Ave		
City: Cheboygan	State: MI	Zip: 49721
Phone (Daytime): 231-290-0426	231-597-9760	
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem: While hunting in Wyoming gun wouldn't fire when trigger was pulled. As I took gun from shoulder it went off. Racked bolt and it fired when I put bolt down. THANK <del>God</del> God it was pointed in a safe area. I oiled it up and haven't tried it since scared too.		
Ammunition Information:		
Manufacturer: Rem <del>Core</del> LoKt	Type: Core LoKt	
Other (i.e. bullet weight/type, shot size, powder): 150		
Handload Information:		
Powder Used:	Powder Weight:	
Case/Hull Used:	Primer Used:	
Bullet Type/Shot Size:	Reloader Used:	
BY: _____		
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Hoppics		
How often do you clean the bore? (Months or Number of rounds) once a month		
How often do you clean the action? (Months or Number of rounds) 1		
How often do you clean the trigger assembly? (Months or Number of rounds) 1		
Brand of lubricant used: Remington		

RECEIVED  
JUN 09 2011

\* Can't get the scope mounts off. If you need them off, ~~they~~ They are locktite on.

How often do you lubricate the bore? (Months or Number of rounds)	once a month
How often do you lubricate the action? (Months or Number of rounds)	11
How often do you lubricate the trigger assembly? (Months or Number of rounds)	11
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
Never	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<b>REMINGTON ARMS CO., INC</b> <b>ATTN: Arms Service Division</b> <b>14 Hoefler Ave</b> <b>Ilion, NY 13357</b>	

Number: E6856234

Model: 700



RE00232589

IN YOUR FIREARM OR IN THE SAME BOX WITH THE  
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE  
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ing it.  
mage in shipping and handling. Preferably,  
ie returned.)  
oss or damage.  
le the box. Shipments without a proper  
st. Remington is not responsible for  
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern  
T.A. + action very dirty + rusty,  
can offer to replace TPA, clean  
+ test fire at 1/2 normal cost.

Quote















