

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6139

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
229507	4/21/2011	4/25/2011	4/25/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Fin Feather Fur Outfitters	---	Fin Feather Fur	652 US Hwy 250 East	Ashland	OH	44805		W 419-281-2557 F 419-281-0787

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1007	Fired on Safe Release		
C	FSR			

Dealer sent gun in. Dealer stated that gun fires upon taking off safety. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	n/a	6350924	DT	9/1/1970
Date Purchased	Where Purchased	Accessories	Original Owner			
	SOUTHERN GUN DIST MIAMI FLA		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	5/6/2011				

5/6/11: Per Ilion - Could not duplicate concern. Action & TA dirty. Replace TA, clean & test fire under BLM - quote. Repair apprvd & paid by credit card. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/25/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		DT
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION DIRTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.005
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	



652 US HWY 250 EAST  
ASHLAND OH 44805  
PHONE: 419-281-2557  
FAX: 419-281-0787

4.18.11

DEAR SERVICE DEPT.,

Please find enclosed

Remington 700 308WIN SN: 6350924

we are returning for repair/replacement at the customer's request. The problem is

Fires upon taking off safety

We would appreciate repair of the above item and referred to us as soon as repairs have been completed. If repairs are not covered under warranty, please contact us for repair authorization. If packages must be returned COD, please fax our charges to the attention Lana, so a check can be ready when the COD arrives. If there are any questions, please contact us at our number above. Thank-you for your prompt attention. It is greatly appreciated.

Customer Name: Reedy

Sincerely Yours,

Customer Service

*Ginny Kaese*

could not duplicate concern.  
A.C. & T.A. dirty. Replace TPA,  
clean & test fire under BCP.  
Con B 20.00 + Ship

Quote

**PLEASE ADDRESS RETURN MERCHANDISE**  
**ATTENTION: GINNY**

RECEIVED  
APR 27 2011

BY:.....













