

Remington Arms Co., Inc.
Product Service
Legal Case #:6293

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
233483	6/16/2011	6/17/2011	6/17/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	2890 Acquest Ave SE	Kentwood	MI	49512		W 616-975-1000

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when safety released	Cause:4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release	Unknown	
C				

6/24/11 Per note with firearm, customer says rifle discharged when safety moved to fire. He would like to have new MarkX Pro Trigger installed.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	54355	BK	1/1/1963
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	66.00	6/24/2011				

Per Ilion, replace TPA, clean, test at BLSM program price of \$20 + shipping and tax.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/17/2011
	Product Type		RF
	Action Type		A

	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		BK
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	--Select--	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select--	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.008
	Notch	Slightly Worn; Functioning	O/S DOUBLE
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG HAS MIN RETURN
	Pull	---Select---	2.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE



Service Request
Service Order # 7713

22"
B/L 1/6:
2.5#
.008

6293

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 06/07/2011

Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 4-38-081-01-7b-02241
Attn: Gun Parts Dept.
2890 Acquest Ave SE
Kentwood, MI 49512

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: 700 BDL

Type: Rifle
Cal/Ga.: 270 cal

Serial Number: 54355
Cased?: ☐

DESCRIPTION OF ITEM RETURNED:

Model 700 BDL , no rear sight, with Burris one-piece base.

REASON FOR RETURN:

Customer says rifle discharged when safety moved to Fire. Would like to have new Mark X Pro trigger installed.

ATTENTION VENDOR

Please contact me with any questions or concerns.

Kent Will

(616) 975-1000

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **GANDER MOUNTAIN COMPANY**
ATTN: CINDY KILRIDE
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

RECEIVED
JUN 22 2011

BY:

54355

Model: **700**



RE00233483

could not duplicate concern.
Trig. set screws altered, Trig.
has min return. Rep has TOP,
clean + Test fire under BLP
for \$ 20.00 + shipping

Quote

From: (616) 975-1000
 Receiving Lead
 Gander Mountain Company
 2890 Acquest Avenue South East

KENTWOOD, MI 49512

FedEx
 Ground Delivery



J11151102251425

Ship Date: 07JUN11
 ActWgt: 10.0 LB
 CAD: 101906462/INET3130

Invoice #
 Reference # Gunsmith SO 7253
 PO #
 Dept #
 Ship ID

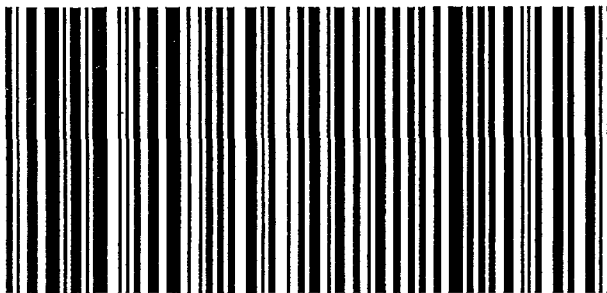
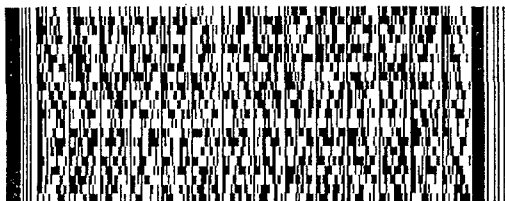
SHIP TO: (800) 243-9700

Repairs
Remington Arms Co

14 HOEFLE AVE

ILION, NY 13357

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(9612883) 0541315 15009118

HOME

883
ADULT SIGN

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