

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6123

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
228997	4/15/2011	4/18/2011	4/18/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	GREAT LAKES PUMP & SEAL,INC	---	GREAT LAKES PUM	1646 BEDELL RD.	GRAND ISLAND	NY	14072		W 716-773-3089

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Dealer sent in gun with a note. Consumer told dealer they had a FSR. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6511225	EO	10/12/1977
Date Purchased	Where Purchased	Accessories	Original Owner			
	MATHEWS ROCHESTER NY		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$40.62	5/5/2011				

5/5/11: Per Ilion - Could not duplicate concern. Can offer to replace TA, clean & test fire under BLM - quote. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	RIFLE IN VERY GOOD COND AND CLEAN
Barrel	Description		24" 7MM REM MAG
	Date Code		EO
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

6123

RAINBOW INK

1646 Bedell Rd  
Grand Island N.Y. 14072  
(716) 773 3089  
FFL# 6-16-029-01-3K-36151

24"  
E010/77  
4#  
1010

TO: Remington Arms  
14 Hoefler Ave.  
Ilion, N.Y. 13357

Attention: Repair Department

4/13/2011

Friends,

My customer asked me to send this gun in for him. He said: "I went to unload the gun and when I pushed the safety off, the gun went off, without touching the trigger."  
Please advice.

Thank you,

Dan Mancuso

model 700 BDL  
LH 7<sup>m</sup>/m mag  
# A6522115

RECEIVED  
APR 20 2011

BY:.....

Number: A6511225  
Model: 700  
  
RE00228997

could not duplicate concern.  
can offer to replace TPA, clean  
+ test fire under BLP for \$20.00  
+ ship

Quote









