

Remington Arms Co., Inc.
Product Service
Legal Case #:6183

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
230903	5/9/2011	5/10/2011	5/10/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gun World Inc.	--	Gun World Inc.	3420 S. Sunnylan	Del City	OK	73115		W 405-670-5885

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1008	Fired on Bolt Closing	Unknown	
C	FBC			

Dealer sent rifle in. Dealer stated that consumer had a FBC. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM RUM	26305	S6488732	AY	3/19/2004 6:52:44 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

Per Ilion -
Quote to repair

Repair/Replacement Cost	Repair/Replacement Date

5/17/11: Per Ilion - Could not duplicate concern. TA set screws altered. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. I spoke to dealer & he will contact consumer with info & then call us back. df 5/26/11: I spoke to dealer & cust. has not called him back. He will call cust. again & then call me back. df 6/1/11: I spoke to Robert @ store. He said that consumer hasn't returned his calls. He will call consumer again. df 6/1/11: Customer called & spoke to CSR. Gun repaired & shipped back COD. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/10/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4038	Could Not Duplicate Concern	
Barrel	Description		26" 7MM RUM SS
	Date Code		AY
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.016
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	3.5#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

REMINGTON ARMS SERVICE

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00230903	Serial Number / Description S6488732 Model 700 Center Fire Caliber: 7 MM REM ULTRA MAG	Date Received: 05/09/2011 Estimate Date: 05/10/2011 Date Printed: 05/26/2011
Customer: GUN WORLD INC 3420 S SUNNYLANE DEL CITY, OK 73115 US	Return To: GUN WORLD INC 3420 S SUNNYLANE DEL CITY, OK 73115 US	

Please Circle One:
 VISA MC DISCOVER Card No. _____ Exp.Date _____
 Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
 Daytime Phone: (____) _____ Time to Call: _____

If you desire any change, please use the reverse side for your comments and mark this box.

Reported	Problems Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

could not duplicate concern.trigger assm set screws altered.can offer to replace trigger plate assm,clean and test fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305571B	Part	700 X-MARK PRO TRIG ASSB RH SILVER (OS)	1	Billable	1	94.00	50	47.00	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	
								Sub Total:	75.50
								Est Sales Tax:	2.12
								Grand Total:	\$77.62



Fax: 405-670-6166
3420 S. Sunnyslane
Del City, OK 73115
www.gunworld.com

6183

26"
AY3/04
3.5#
016

May 2, 2011

Remington Arms
Service Department
14 Hoefler Avenue
Ilion, New York 13357

Gentlemen:

Enclosed please find a Remington, Model 700, Serial No. S6488732, Bolt action, 7mm Ultra Mag. Our customer stated that when he chambered a round, it was hard to lock the bolt in the down position, so he pushed harder to lock the bolt down and the gun fired without the trigger being depressed.

Please inspect the firearm repair or replace as needed and return to us. I've enclosed a copy of our FFL license for your records. If you have any questions please contact me at 405/670-5885.

Thank you for your assistance.

Yours truly,

Shari Mathews
for GunWorld, Inc.

could not duplicate concern.
T.A. set screws altered. CAN
offer to replace TPA, clean
test fire at 1/2 normal cost

Serial Number:

S6488732

Model: 700



RE00230903

Quote RECEIVED
MAY 12 2011

BY:.....

Indoor Gun Range • Guns & Supplies • Collectibles • Knives • Scopes
Optics • Gun Safes • Gunsmithing • Taxidermy • Police Supplies • Training







