

Remington Arms Co., Inc.
Product Service
Legal Case #:6109

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
228525	4/11/2011	4/12/2011	4/12/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Thomas W	Hawkins	2951 Graffenburg Rd	New Hartford	NY	13413		H 315-724-5319

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires when bolt is closed Concern:1008 Fired on Bolt Closing			
C				

5/2/11 Per note with rifle, gun fires when bolt is closed.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WIN	84467	S6640540	LC	2/22/2008 7:47:04 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	THOMAS HAWKINS	SCOPE,RINGS,BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, fit new TPA to restore confidence in rifle at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	35.61	5/3/2011				

5/2/11 Per Ilion, could not duplicate concern. Trigger not returning properly. Will fit new TPA to restore confidence in rifle at no charge under warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/12/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		20" 308 WIN FL
	Date Code		LC
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	TRIG NOT RETURNING PROPERLY
	Pull	---Select---	2#
	Altered	False	40X, TPA
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE,RINGS,BASE

Receipt Of Firearm(s) Delivered to the Plant for Repair
Firearm Checked For Live Ammunition [4]

Driver's License ID# REDACTED 32

Delivery Date 4/11/11

6109

ATTN: Product Service 20" 6/2/05
Return

Customer Name (Print) Thomas W. HAWKINS

Employee (Y) (N)

Address 2951 GRATTENBURG RD City NEW HARTFORD

State NEW YORK Zip 13413 Phone Number (315) 724-5319

Manufacturer Remington

Firearm Description Model 700

Cal./Ga. 308

Serial Number 156640540

Stock/ Fore-end Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain, Synthetic, Wood)

Comments on Stock/ Fore-end condition

Metal Condition - circle the description

(Excellent, Good, Fair, Poor, Fancy, Plain Stainless Steel)

Comments on Metal condition

Barrel Type (VT. Rib, Plain, Deer, Stainless Steel) Barrel length

List additional accessories: IE Scope, Sling, Gun case and description;

TASCO 3x9

Customer request: Gun Fires when Bolt is closed

Return Process Return to Clark St. Ent. [X] Return via UPS []

By signing this receipt the person delivering the firearm understands to be the only person to receive the firearm upon completion of repairs.

Signature [Signature] person delivering firearm

Date 4/11/11
could not duplicate concern
TRIP - NOT RETURNING
Properly. Will fix new
TPA to restore condition
in rifle at NLC
Warren NY

Signature [Signature] security officer

Signature [Signature] Arms Service / CSR

Date 4/11/11

Customer Pick Up Verification

I received the above described firearm to the lawfully possess a firearm in New York State.

APR 15 2011

Date 1/1/11
I am the same who delivered

Date 1/1/11
I am turning the firearm

12-
23.61
35.61

66640540

Model: 700



RE00228525

Remington.







