## Remington Arms Co., Inc. Product Service Legal Case #:6170

Case Information

RE# Date Opened Date Opened(PS) Date Closed Incident Date Pre Lit Lit Obsolete

5/3/2011

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact

Incident Clyde James 10908 Sun Eagle Circle Eagle River AK 99577 H 907-726-0352

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

ΡI

PD Cause:4079 Other - Unexamined S Concern:1007 Fired on Safe Release

Unknown

Serial

Bbl. DOM

C FSR

5/3/11: Customer called in. He stated he bought his M/700 at a gun show back in the 1970's. He didn't use it for 2 yrs. When he did take it out to use it he stated he had a FSR. No damage. No injury. He stated he had a gunsmith look at the rifle & the gunsmith could not duplicate the concern. Customer put the gun away & he stated he saw a show on TV about the M/700 and wants to send his into us for exam. df

Firearm Information

Mfg. Type Model/Ga. SKU

Remington CF/BA 700/3006 SPRG 20000

Date Purchased Where Purchased Accessories Original Owner

ate Purchased Where Purchased Accessories Original Own
Y

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date Reimbursement Cash Settlement APV Cash Date APV

Repair/Replacement Cost Repair/Replacement Date

5/3/11: Mailing letter & form. Customer will have a dealer ship the gun for him. I offered to refund shipping charges. df

Examination[Remington/CF/BA]

Part Sub-Part Code Comment



Remington Arms Company, Inc. 870 Remington Drive P. O. Box 700 Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:		5/4/2011	REQUESTED BY:	Dell	
QUANTITY:		1	WEIGHT PER PKG:		10 lbs
PLEASE CHECK ON MEDIA COORDINATOR TO MAIL	_		I WILL MAIL	xxxxxx	
DESCRIPTION:	Ref# 6170 rifle				

## LABEL INFORMATION

MAIL LABEL TO: Clyde James

10908 Sun Eagle Circle Eagle River, AK 99577 Ph: 907-726-0352

RETURN ITEM TC Remington Arms

Attn: Product Service

Ilion, NY

## PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

MAY 4, 2011 ALL CURR USD ACT WT 10.0 LBS 4XX596 1 OF 1 TRACKING# 124XX5969067269124
REF 1:CLYDE JAMES/CD/DMF
REF 2:6170/RIFLE

HANDLING CHARGE 0.00 SINGLE-PIECE PUB RATE CHRGS: SVC T/P USD DV 0.00 DC 0.00 RS 0.50 SD 0.00 COD 0.00 DGD 0.00 AH 0.00 PR 0.00 SP 0.00 TOT PUB CHG 22.98 PUB+HANDLING 22.98

PS 21167