Remington Arms Co., Inc. Product Service Legal Case #:6159

Case Information

RE# Date Opened Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete 230073 4/29/2011 5/2/2011 5/2/2011

Customer Information

Zip Business First Name Last Name Street City State Contact Type Age W 912-359-3241 4075 Vickers St Reporter Jerry's Sport Shop Jerry's Sport S Ambrose GA 31512 F 912-359-2274

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

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PD Cause: 4006 Altered Adjustments or Components Unknown

Concern: 1007 Fired on Safe Release S Fires when you release safety

5/12/11 Per note with rifle, fires when you take it off safety.cm

Firearm Information

Model/Ga. SKU Serial Bbl. DOM Mfg. Type 10/18/2006 10:20:11 CF/BA 700/300 WIN MA 85560 G6547894 BA Remington PM

Original Date Where Purchased Accessories Purchased Owner NATIONAL WILD TURKEY SCOPE BASE, MUZZLE U **BRAKE**

FEDE

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Date Cash Date Cash Settlement Release of Claims Release Date Reimbursement Settlement APV APV

Per Ilion, replace TPA, clean, test fire at 1/2 normal cost.

> Repair/Replacement Repair/Replacement Cost Date

5/12/11 Per Ilion, trigger assm set screws altered. Trigger not returning properly. Replace TPA, clean, test fire at 1/2 normal cost. Faxed estimate to Jerry's.cm

Examination[Remington/CF/BA]

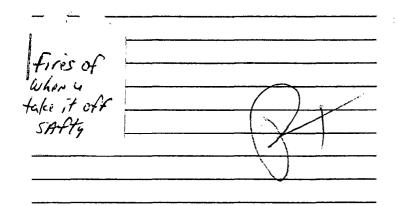
Part	Sub-Part	Code	Comment
***************************************	Examiner		B.TRAVIS
	Exam Date		5/2/2011
Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4006	Altered Adjustments or Components	
	Description		26" 300 WIN MAG
	Date Code		BA
Barrel	Bore Plugged	False	
	Bulged	False	
	Fired	False	

http://cps03ap13:200/psaapp/PrintDisplay.aspx?ID=6159&Type=Case

5/12/2011

	Fired while Obstructed		- -
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	SURFACE RUST ON METAL
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		M/700 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	Select	.012
Sear	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	Select	3#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,MUZZLE BRAKE

BA1/01 3#





gerry's

Sport Shop

Jerry M. Paulk, Owner Michael Paulk, Manager Lamar Fussell, Manager 4075 Vickers Street P.O. Box 189 Ambrose, GA 31512 Bus: (912) 359-3241 Fax: (912) 359-2274 Tues.-Sat. 9am-6pm Closed Sun. & Mon.



DECERVED

MAY 0 6 2011

BY:

T.A. set screws Altered. Trig. Not let urning properly. Repma TPA, clean & Test fire AT 1/2 NORWAL COST.

Quote

TRANSMISSION VERIFICATION REPORT

TIME NAME 06/06/2011 10:09

FAX

3365487823

TEL SER.#

BROC0J148005

DATE, TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE

06/06 10:09 19123592274 00:00:21 01

OΚ

STANDARD

ECM

Quotation

4000114

4000119

Service

\$ervice

GR-TEST

REMINGTON ARMS SERVICE

Estimating Report

PO Box 700

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00230073	G	rial Number / Description 547894		Date Received: Estimate Date:	04/29/2011 05/02/2011		
	M	odel 700 Center Fire Caliber: 300 WIN MAG		Date Printed:	05/12/2011		
Customer:		1	Return To:				
	PORT SHOP		JERRYS SPORT SHOP				
	ERS STREET		4075 VICKERS				
AMBROSE	, GA 31512 U	JS	AMBROSE, GA 31512 US				
Picase Circle Or	ne:						
VISA MO	C DISCOVE	R Card No.	Exp.	.Date		_	
Open Accor	int; R	PO Number:			**		
-						-	
Approval Signa	ture:			Date:		_	
Daytime Pho	one; ()_	Time to Call;					
		please use the reverse side for your comments and mark t	his box.				
Reported		Problems					
Reported		Found				•	
M123 - FOR	WARD TO PRO	DOUCT SERVICE FOR INSPECTION M123 - F	ORWARD TO PRO	DUCT SERVICE FO	OR INSPECTION	1	
		Į.					
1.44		Technician Comments					
trigger assm set	screws altered.	trigger not returning properly replace trigger plate assm, cl	can and test fire at 1/	2 normal cost.			
Material	Type	TIMATE (note: C.O.D./Shipping and Handling Char Description Qt	Warranty	Qty Pric		unt	
		Need	- -	From Inv			
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1	Billable	1 94.0	0 50 47	.00	

Approved by phone Golden

Billable

Billable

1

17.00

23.00 50

Q

17.00

3.1.50

GR-SHIPPING & HANDLING (GUN REPAIR)

Quotation

REMINGTON ARMS SERVICE PO Box 700

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Madison, NC 27025-0700

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Repair Number RE00230073 Customer: JERRYS SPOR: 4075 VICKERS AMBROSE, Ga	G6 Mo T SHOP S STREET A 31512 U			J 4 <i>F</i>	rn To: ERRYS SPOR 1075 VICKERS AMBROSE, Ga	STREET A 31512 US	Date: nted:	04/29/2 05/02/2 05/12/2	011 011
VISA MC	DISCOVER	Card NoPO Number:			Exp	.Date			
Open Account:	R	PO Number:						_	
		Time t				Date:			
		•	blems						
Reported	•		Found					•• • •	
	RD TO PRO	DUCT SERVICE FOR INSPECTION			VARD TO PRO	DUCT SERV	/ICE FOR	INSPE	CTION
trigger assm set scre		Technician rigger not returning properly replace trigger partial TIMATE (note: C.O.D./Shipping and Han	plate assr	n,clean a					
Material T	Гуре	Description	-	Qty eeded	Warranty	Qty From Inv	Price	Disc	Amount
4000114 S	Part Service Service	X-MARK PRO 700 TRIG ASSB RH BLAGR-SHIPPING & HANDLING (GUN REFORTEST	CK (OS)		Billable Billable Billable	1 1 1	94.00 17.00 23.00	0	47.00 17.00 11.50

Sub Total: Est Sales Tax: 75.50 2.82

78.32

TRANSMISSION VERIFICATION REPORT

TIME : 05/12/2011 11:41

NAME : FAX : 3365487823 TEL :

From Inv

1

94.00 50

17.00 0

23.00 50

Billable

Billable

Billable

1

SER.# : BROC0J148005

DATE,TIME FAX NO./NAME DURATION PAGE(S) RESULT MODE 05/12 11:40 19123592274 00:00:18 01 OK STANDARD ECM

Quotation

F305570B

4000114

4000119

Part

Service

Scrvice

GR-TEST

REMINGTON ARMS SERVICE

Estimating Report

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PO Box 700

Madison, NC 27025-0700

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www.Remington.com

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Repair Number	Serial Number / Description	Date Receiv	ed: 04/29/2011
RE00230073	G6547894	Estimate Da	ite: 05/02/2011
	Model 700 Center Fire Calibert 300 WIN M	AG Date Printed	d: 05/12/2011
		There is made	
Customer:		Return To:	
JERRYS SPORT SH	=	JERRYS SPORT SHOP	
4075 VICKERS STR	·-	4075 VICKERS STREET	
AMBROSE, GA 31	312 US	AMBROSE, GA 31512 US	1
Di - Ciul- O			
Please Circle One: VISA MC DISC	COVER Card No.	Eve Dete	
	DO Number	Exp.Date	
Open Account. IX_	PO Number:		
Americal Signature		Date	'
Approval Signature: Date: Daytime Phone: (
	hange, please use the reverse side for your commo		
If you dosite airy co		roblems	
Reported	je sa	Found	
	O PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE	E FOR INSPECTION
	Tantinia	ian Comments	
trigger agam set gerews a	,	er plate assmelean and test fire at 1/2 normal cost.	
2.002. movin cor peront	the same of the same variables of the hand watered as SE	TO PLANE	
	FSTIMATE (note: C.O.D./Shipping and H	andling Charges are NOT Included in this Quot	A.).
Material Type	Description	Qty Warranty Qty	Price Disc Amount
		Needed From Inv	

X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1

GR-SHIPPING & HANDLING (GUN REPAIR)

DC	~ 4	4	72
PS	21	1	73

47.00

17.00

17.50



