

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6119

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
230767	5/6/2011	4/14/2011	5/9/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Harold	Keeney	230 Pulitzer Rd.	Fort Pierce	FL	34945		H 772-465-2187 C 772-342-8292

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern	Unknown	
S	Concern:1008	Fired on Bolt Closing		
C	FBC			

4/14/11: Cusotmer called in. He stated that he had FBC last year. No damage, No injury. His friend told him that he had the same incident with his so the customer is very concerned. df

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	27123	G6552248	LA	2/1/2006 1:07:17 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	WAL-MART DC 6003R-REGULAR		Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Replace TA @ n/c to restore confidence in rifle						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$47.40	5/12/2011				

4/14/11: Mailing ARS, letter, form. Box order# 1211338. df 5/12/11: Per Ilion - Could not duplicate concern. To restore confidence in rifle will replace TA, clean & test fire @ n/c. df

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/9/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 3006 SPRG
	Date Code		LA
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	5.5#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

Print

Reset

24"  
LA 2/0  
5.54  
.012

Model Number: <u>700</u>		Serial Number: <u>66552248</u>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <u>Harold Keeney</u>		Date of Purchase: <u>2006</u>	
230 PULTZER RD Address (no PO Boxes): _____			
City: <u>Ft PIERCE</u>		State: <u>FLA</u>	Zip: <u>34945</u>
Cell: <u>772</u> - Phone <u>342-8292</u> (Daytime): <u>772-465-2187</u>		Fax: _____	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) _____			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <u>Fires when closing Bolt</u> <u>But not every time</u> <u>have not shot more than 40 Rounds</u> <u>Since New</u>			
500 characters left			
Ammunition Information:			
Manufacturer: <u><del>REMINGTON</del> FEDERAL</u>		Type: <u>150 Grain 30.06</u>	
Other (i.e. bullet weight/type, shot size, powder): _____			
Handload Information:			
Powder Used: _____		Powder Weight: _____	
Case/Hull Used: _____		Primer Used: <u>NO</u>	
Bullet Type/Shot Size: _____		Reloader Used: <u>NO</u>	
Firearms Care (Cleaning and Lubrication): _____			

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MAY 12 2011

BY: \_\_\_\_\_

Brand of cleaning solution used:	
How often do you clean the bore? (Months or Number of rounds)	0
How often do you clean the action? (Months or Number of rounds)	0
How often do you clean the trigger assembly? (Months or Number of rounds)	0
Brand of lubricant used:	
How often do you lubricate the bore? (Months or Number of rounds)	0
How often do you lubricate the action? (Months or Number of rounds)	0
How often do you lubricate the trigger assembly? (Months or Number of rounds)	0
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:  <div style="text-align: center;"> <b>Remington Arms Co., Inc.</b>  <b>Attn: Arms Service Division</b>  <b>14 Hoefler Avenue</b>  <b>Ilion, NY 13357</b> </div> <div style="text-align: right;"> <i>could not duplicate concern to restore confidence in rifle will replace TPA, clean &amp; test line at N/C</i>   <i># 230145</i> </div>	

Serial Number:

**G6552248****Model: 700****RE00230767**

- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper

SPENT SHELLS IN YOUR FIREARM OR IN HIS IS A VIOLATION OF FEDERAL LAW. IF IT SHELLS PLEASE SEND THEM IN A JUNE NAME, ADDRESS (WITH ZIP CODE), SERIAL NUMBER OF YOUR FIREARM.

of your firearm before sending it.  
 prevent further damage in shipping and handling.  
 preferably,  
 original boxes may not be returned.)



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	4/14/2011	REQUESTED BY:	Dell
QUANTITY:	1	WEIGHT PER PKG:	10 lbs
PLEASE CHECK ONE MEDIA COORDINATOR TO MAIL		I WILL MAIL	XXXXXX
DESCRIPTION: Ref# 6119 rifle			

## LABEL INFORMATION

MAIL LABEL TO: Harold Keeney 230 Pulitzer Rd. Fort Pierce, FL 34945 Ph: 772-465-2187
RETURN ITEM TO Remington Arms Attn: Product Service Ilion, NY

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 APR 15, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 1Z4XX5969067004972  
REF 1:HAROLD KEENEY/CD/DMF  
REF 2:6119/RIFLE  
  
HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
DV 0.00 COD 0.00 RS 0.50  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 10.18 PUB+HANDLING 10.18







