

Remington Arms Co., Inc.  
Product Service  
Legal Case #:6066

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
231679	5/17/2011	3/30/2011	5/23/2011				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ted	Macon	PO Box 585	Smithville	TX	78957		H 512-748-6038

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD shot hole in cab of truck	Cause:4015 Improper Maintenance		Unknown	
S slam fires	Concern:1008 Fired on Bolt Closing			
C				

3/30/11 Per call from Macon, he has a 700 that was given to him by his parents years ago. It will slam fire or fire when closing the bolt. He quit using it because he shot a hole in the cab of his truck. Local gunsmiths have cleaned it and but it has still happened on occasion.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPRG	25793	B6729522	OF	6/1/1985
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTING GOODS INC 77003		Y			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

3/30/11 Mailing ARS and box (1206520).cm 5/23/11 Per Ilion, trigger assm is contaminated with dried and sticky lube residue causing parts to work sluggish. Replace TPA, clean, test fire at 1/2 normal cost.cm 5/24/11 I called Macon and he approved around \$75 for replacing TPA, shipping and test. I will call him back with quote to get CC #.cm *5/27 Emailed quote.cm*

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/18/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		OF
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.015
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	STICKY LUBE RESIDUE CAUSING PARTS TO WORK SLUGGISH,BIND WILL FOLLOW DOWN
	Pull	---Select---	6.5"
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	M/700 Bolt Lock	

# Remington®

22"  
OF 7/8"  
6.5"  
015

X

6066

March 30, 2011

Ted Macon  
PO Box 585  
Smithville, TX 78957

Subject: #6066, Model 700

Dear Mr. Macon,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell  
Consumer Affairs Administrator  
Phone: 800-243-9700, ext 8684  
[christy.mitchell@remington.com](mailto:christy.mitchell@remington.com)

RECEIVED  
MAY 26 2011

BY:.....

T.A. is contaminated w/ADRIEIS +  
STICKY lube residue causing parts  
to work sluggish. Replace TPA,  
clean + TEST Fire at 1/2 Normal  
cost

Quote

Serial  
Number

B6729522

Model: 700



RE00231679

Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025  
Phone 800-243-9700 • [www.remington.com](http://www.remington.com)

PS 21242

NOTE: Please complete and print this form, and then include it with your firearm.

Model Number: <b>700</b>		Serial Number: <b>B6729522</b>	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: <b>&lt;</b>		Date of Purchase: <b>early 80's</b>	
Address (no PO Boxes): <b>1118 B Jones Rd</b>			
City: <b>Smithville</b>		State: <b>TX</b>	Zip: <b>78951</b>
Phone (Daytime): <b>512-748-6038</b>		Fax: <b>_____</b>	
E-mail Address: (If e-mail address is provided, notification of receipt and shipment will be sent) <b>MACONRANCH@YAHOO.COM</b>			
E-mail Address: <input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence: <b>GUN will FIRE WHEN Bolt closed (SLAM FIRING) ALSO in cold weather AROUND 32° SAFETY will FREEZE THIS GUN HAS BEEN DOING THIS FOR YEARS. THE Bolt WAS SLAM FIRING RIGHT NOW BEFORE I packed it TO send TO YOU. PLEASE call FOR more INFO Ted Macon 512-748-6038</b>			
500 characters left			
Ammunition Information:			
Manufacturer: <b>FEDERAL</b>		Type: <b>30-06 SPRINGFIELD</b>	
Other (i.e. bullet weight/type, shot size, powder): <b>150 GRAIN</b>			
Handload Information: <b>N/A</b>			
Powder Used: <b>_____</b>		Powder Weight: <b>_____</b>	
Case/Hull Used: <b>_____</b>		Primer Used: <b>_____</b>	
Bullet Type/Shot Size: <b>_____</b>		Reloader Used: <b>_____</b>	



Case #	6066	Date of Call	3/29/11	Date of Incident		PreLit		Lit		Obs	
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Reporter name		Incident Name/Age	Ted Macon
address		address	
contact #'s		contact #'s	
email		email	

PO Box 585  
Mishville TX 78957  
512-748-6038

Injury	
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Medical Treatment	
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Alleged cause	
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Firearm	Ser #	Cal	DOM	Orig owner?	When/Where purchased			
700	B6729522	30-06		Y	parents bought it for him.			

Ammunition	Factory/Reload	Manuf	Caliber	Bullet type/wgt	Lot #	Additional info

Other Product	
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Notes:	<p>Slam firing, bolt close Quit using it b/c he shot hole in cab. Local gunsmith cleaned it &amp; it will work Sometimes, won't happen every time.</p>
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Customer's Request	
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My actions/offers	box & ARS
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1206520



www.remington.com

Remington Arms Company, Inc.  
870 Remington Drive  
P. O. Box 700  
Madison, NC 27025-0700

## ARS LABEL REQUEST FORM

DATE:	3/30/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xxx	
DESCRIPTION:		I WILL MAIL	
B6729522		700	

## LABEL INFORMATION

MAIL LABEL TO:	Ted Macon PO Box 585 Misthville, TX 78957
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 31, 2011 ALL CURR USD 1 OF 1  
SVC GND COM ACT WT 10.0 LBS  
TRACKING# 124XX5969065925267  
REF 1: TED MACON/CD/CM  
REF 2: 700/B6729522  
  
HANDLING CHARGE 0.00  
SINGLE-PIECE PUB RATE CHRG: SVC T/P USD  
DV 0.00 COD 0.00 RS 0.50  
DC 0.00 DGD 0.00 SD 0.00  
AH 0.00 PR 0.00 SP 0.00  
TOT PUB CHG 11.33 PUB+HANDLING 11.33











