

Remington Arms Co., Inc.
Product Service
Legal Case #:6320

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
234634	6/29/2011	6/30/2011	6/30/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Stephen	Margiel Jr	130 Mill St	Port Republic	NJ	08241		H 609-652-1672 E smar796366@comcast.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	fired when he put it to his shoulder	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

7/8/11 Per note with rifle, He had two misfires a few years back and once he put a shell in the chamber and when he snapped it to his shoulder the gun went off. That evening he sprayed the bolt action with Rem Cleaner and so far so good. He found out about the SMP program and would like to participate.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	309803	EP	10/1/1967
Date Purchased	Where Purchased	Accessories	Original Owner			
		TWO PIECE BASE	Y			

CONCERN:HANG FIRES

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	7/8/2011				

7/8/11 Per Ilion, could not duplicate concern. Trigger assm dirty and sticky. Parts work sluggish. Replace TPA, clean, test fire at BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		6/30/2011

Examination	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		EP
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Worn; Functioning	DIRTY,RUSTY
	Stock Condition	Worn; Functioning	SCRATCHES,MARS
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY,PARTS WORK SLUGGISH
	Pull	---Select---	4.5#

	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6320

22"
EP 10/6
4.5#
1007

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: REM 700 ADL		Serial Number: 309803	
Are you the original owner?: <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: STEPHEN MARGIEL JR		Date of Purchase: 10/23/69	
Address (no PO Boxes): 609-652-1672 130 MILL ST			
City: PORT REPUBLIC		State: NEW JERSEY	Zip: 08241
Phone (Daytime): 609-652-1672		Fax:	
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington. SMAR196366@COMCAST.NET			
Please describe your problem: I had two 2 miss fires or hang fires a few years back, and once I put a shell in the chamber and when I snapped it to my shoulder the gun went off. That evening I sprayed Boitector with REM-CLEANER so far so good. I found out about the S&W modification program (SMP) and wanted to participate.			
Ammunition Information:			
Manufacturer: WINCHESTER		Type: 3006 SPRG. 180GR FAIRSAFE	
Other (i.e. bullet weight/type, shot size, powder): I shot REM 3006 SPRG. CORE-LOTT 180. A LONG TIME.			
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: REM-ACTION CLEANER, REM Bore cleaner. HOPPE'S #9			
How often do you clean the bore? (Months or Number of rounds) AFTER I shoot it 1 time in summer			
How often do you clean the action? (Months or Number of rounds) SAME			
How often do you clean the trigger assembly? (Months or Number of rounds) I TRY TO SPRAY IT WITH ACTION CLEANER (I shoot 5-10 rounds a year)			
Brand of lubricant used: REM-Bore cleaner HOPPE'S #9 & REM ACTION CLEANER.			

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BY:

How often do you lubricate the bore? (Months or Number of rounds)	AFTER I shoot it. ^{once} in summer
How often do you lubricate the action? (Months or Number of rounds)	SAME
How often do you lubricate the trigger assembly? (Months or Number of rounds)	SAME
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	I THINK IT WAS MANUAL
Comments: I have ^{other} guns I shoot & try to keep them in good condition also. (I'm not a fair weather hunter I use my weapons in all weather)	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
N/A	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC</p> <p align="center">ATTN: Arms Service Division</p> <p align="center">14 Hoefler Ave</p> <p align="center">Ilion, NY 13357</p>	

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
ME, ADDRESS (WITH ZIP CODE), TELEPHONE AND

ng it.
mage in shipping and handling. Preferably,
ie returned.)
oss or damage.
le the box. Shipments without a proper
st. Remington is not responsible for
urchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern
T.A. dirty + sticky parts work
shiny, replace TPA, clean
& test fire under B&P for
\$20.00 + ship

Quote

Serial
Number:

309803

Model: 700



RE00234634







