

Remington Arms Co., Inc.
Product Service
Legal Case #:6133

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
229429	4/20/2011	4/21/2011	4/21/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	McClelland Gun Shop	---	McClelland Gun	1533 Centerville Rd	Dallas	TX	75228		W 214-321-0231 F 214-328-1246

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1008 Fired on Bolt Closing			
C FBC				

Dealer sent rifle in. Dealer stated fires when closed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/243 WIN	n/a	6232575	CS	4/1/1969
Date Purchased	Where Purchased	Accessories	Original Owner			
	WEST TEX WHLSE ABILENE TEX	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair under BLM						

Repair/Replacement Cost Repair/Replacement Date

\$30.40 5/6/2011

5/6/11: Per Ilion - Sear in TA is frozen between the side plates from a dried lube residue. Replace TA, clean & test fire under BLM - quote. Rifle received in damaged condition. Appears damage was during transit. Can replace stock w/used one in good condition with floorplate. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/21/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		22" 243 WIN
	Date Code		CS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	---Select---	BROKEN AT GRIP.LARGE DENT IN CHEEK PIECE AND MARKED FROM CONTACT OF BOLT HANDLE KNOB. POOR PACK/
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEAR FROZEN BETWEEN SIDE PLATES FORM A DRIED LUBE RESIDUE
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

10133

2211
CS4/69

Factory Repair Report

McClelland Gun Shop

1533 Centerville Rd., Dallas, Texas 75228

Local: 214/321-0231

Toll Free: 888/ GunGuru Fax: 214/328-1246

email: mgs@sbglobal.net

PO Number

40469

Vendor

REMINGTON ARMS CO., INC.

Contact Name

SERVICE DEPT

Address

14 HOEFLER AVE

City

ILION

State

NY

Zip

13357-

Quantity	Make	Model	Gauge	Serial No	Value
1	REMINGTON	700	243	6232575	\$600.00

Customer Complaint

RETURN TO FACTORY FOR WARRANTY REPAIR-TRIGGER RECALL- FIRES WHEN CLOSED.

Serial Number:

6232575

Model: 700



RE00229429

Rifle rec'd in a damaged cond.
Appears damage was during transit.
cap holder still w/used str. in good cond.
w/ flight.

SEAR IN T.A. is frozen between
two side plates from a dried
lube residue. Replaced TPA, clean
& test fire under BCP for 82000 +
ship

Quote

Thursday, April 14, 2011

RECEIVED
APR 27 2011

BY:.....

QUOTATION**Remington Arms Company, Inc.**

870 Remington Dr. P.O. Box 700

Madison, NC 27025-0700

www.remington.com info@remington.com**ESTIMATING****REPORT**Parts/Repairs
Fax800-243-9700
336-548-7801**ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.**

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (4) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 15 DAYS, WE SHALL RETURN THE ITEM(S) AS RECEIVED POSTAGE DUE.

Repair Order Number RE00229429 Account # - R-	Description/Serial Number 6232575	Date Received - 4/20/2011 Estimate Date - 4/21/2011 Current Date - 5/6/2011
Customer MCCLELLAND GUN SHOP 1533 CENTERVILLE RD. DALLAS, TX 75228 US		Return To MCCLELLAND GUN SHOP 1533 CENTERVILLE RD. DALLAS, TX 75228 US
Phone (H) (214)-321-0231 Phone (W)	Fax (214)-328-1246 Email mgs@sbcbglobal.net	

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone (____) _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
Notice: We process checks electronically through Check 21

<u>Reported</u>		<u>Problems Found</u>	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Condition rifle rec'd in damaged condition appears damaged during transit.can replace with used stk in good condition with a floor plate as only kind available.

ProblemNotes sear is frozen between side plates from a dried lubrication residue.replace trigger plate assm, clean and test fire under bolt lock program for \$20.00 + shipping.

Estimate **C.O.D./Shipping and Handling Charges are NOT Included in this Quote

<u>Material #</u>	<u>Material Description</u>	<u>Qty</u>	<u>Warranty Y/N</u>	<u>Price/Unit</u>	<u>Discount Percent</u>	<u>Extended Amt</u>
Part						
F305570B	X-MARK PRO 700 TRIG ASSB RH BLACK (O	1	Y	\$94.00	0%	\$0.00
Service						
4000114	GR-SHIPPING & HANDLING (GUN REPAIR)	1	N	\$17.00	0%	\$17.00
4000116	GR-LABOR	1	N	\$20.00	0%	\$20.00
4000119	GR-TEST	1	Y	\$23.00	0%	\$0.00
Sub Total:						\$37.00
Est. Sales Tax:						\$2.50
Grand Total:						\$39.50

TRANSMISSION VERIFICATION REPORT

TIME : 05/06/2011 14:08
 NAME :
 FAX : 3365487823
 TEL :
 SER.# : BRO00J148005

DATE, TIME
 FAX NO./NAME
 DURATION
 PAGE(S)
 RESULT
 MODE

05/06 14:07
 12143281246
 00:00:31
 01
 OK
 STANDARD
 ECM

QUOTATION

Remington Arms Company, Inc.

870 Remington Dr. P.O. Box 700
 Madison, NC 27025-0700

www.remington.com info@remington.com

**ESTIMATING
REPORT**

Parts/Repairs 800-243-9700
 Fax 336-548-7801

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS

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Repair Order Number RE00229429 Account # - R-	Description/Serial Number 6232575	Date Received - 4/20/2011 Estimate Date - 4/21/2011 Current Date - 5/6/2011
<u>Customer</u> MCCLELLAND GUN SHOP 1533 CENTERVILLE RD. DALLAS, TX 75228 US Phone (H) (214)-321-0231 Phone (W)	<u>Return To</u> MCCLELLAND GUN SHOP 1533 CENTERVILLE RD. DALLAS, TX 75228 US Fax (214)-328-1246 Email mgs@sbglobal.net	

Please Circle One
 VISA MC AMEX DISCOVER Card No. _____ Exp. Date _____
 PO Number _____
 Daytime Phone () _____ Time To Call _____ Open Acct. R _____
 Approval: Customer Signature _____ Date _____
☐ If You Desire Any Change Please Use The Reverse Side For Your Comments And Mark This Box
 Notice: We process checks electronically through Check 21

Reported		Engine	
M123	FORWARD TO PRODUCT SERVICE FOR INSPECTIO	M123	FORWARD TO PRODUCT SERVICE F

Technician's Comments

Condition rifle rec'd in damaged condition appears damaged during transit.can replace with used stk in good condition with a floor plate as only kind available.

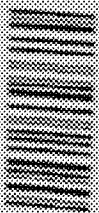
ProblemNotes sear is frozen between side plates from a dried lubrication residue.replace trigger plate assm, clean and test fire under bolt lock program for 2000 shots

100

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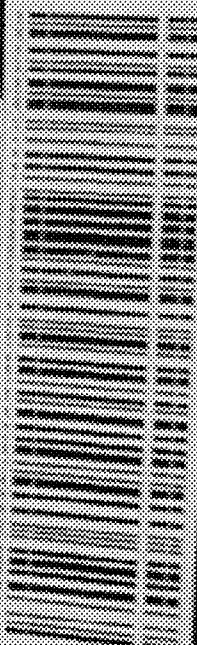
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UPS GROUND

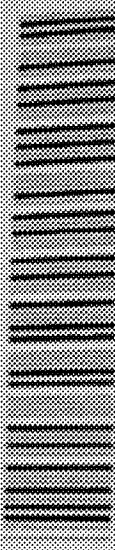
THE UNIVERSITY OF CHICAGO PRESS



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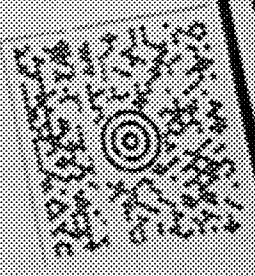
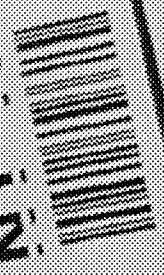
RE00229429

10 LBS 1 of 1

SHIP TO: 141 HOEFLEIN AVE
NEWARK NJ 07102
SHIP SERVICE DIVISION CO. INC.

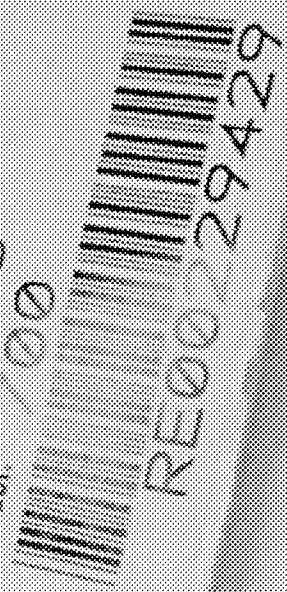
TO: ILION NY 13357

NY 135 0-01



UPS GROUND
PACKING # 1Z A50 24R AB 4805 4179

6232575
Model: 700



RE00229429







