

Remington Arms Co., Inc.
Product Service
Legal Case #:6045

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
228708	4/13/2011	3/24/2011	4/14/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Bernie	Rishcoff	110 Lincoln Ave	West Wyoming	PA	18644		C 570-905-0339

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Fired when closing bolt and when removing safety	Cause:4015 Improper Maintenance Concern:1007 Fired on Safe Release		Unknown
C				

PI

PD

S Fired when closing bolt and when removing safety Cause:4015 Improper Maintenance
Concern:1007 Fired on Safe Release Unknown

C

3/24/11 Per call from Rishcoff, he has a Model 700 that was passed down to him and about 2-3 years ago when putting a shell in it, it fired. It has also fired when removing the safety.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/30-06 SPRG	n/a	6887435	OZ	7/21/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT CTR MONTDALE PA		N			

CONCERN: FBC,FSR

Ammunition Information

Mfg.	Type	Cal./Ga.	SKU	UPC	DOM	Mfg. Code
Remington	CL/180					
Concern	Other	Factory	Reload			
0:		Y	N			

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	4/21/2011				

2/24/11 Mailing ARS.cm 4/21/11 Per Ilion, trigger assm dirty and sticky, parts work sluggish. Replace TPA, clean, test fire at BLSM program price of \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/14/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
	Description		22" 3006 SPRG

Barrel	Date Code		OZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,PARTS WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	

22"
027/7
5#
007

700 / 30-06

6887435

6045

March 24, 2011

Bernie Rishcoff
110 Lincoln Ave
West Wyoming, PA 18644

Subject: #6045, Model 700

Dear Mr. Rishcoff,

Thank you for your patience. Enclosed is the UPS ground prepaid shipping label to cover shipment of the firearm for inspection at our factory. Please include a copy of this letter with the firearm. **The letter inside is important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly.** Please mark the ends of the boxes with "Product Service".

I apologize for the inconvenience that this incident has caused and I hope that these actions will keep you a loyal Remington customer.

Sincerely,

Christy Mitchell
Consumer Affairs Administrator
Phone: 800-243-9700, ext 8684
christy.mitchell@remington.com

RECEIVED
APR 20 2011

BY:.....

Number:

6887435

Model: 700



RE00228708

T.A. very dirty & sticky part,
works sluggish. Replace TPA,
clean & test & re-underbar
for \$20.00 + ship

Quote

NOTE: Please complete and print this form, and then include it with your firearm.

570
 C# 905-0339
 H# 570-283-0329

Model Number: 730		Serial Number: 6887435	
Are you the original owner?: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO			
Name: BERNARD A. RISHCOFF		Date of Purchase: Gift	
Address (no PO Boxes): 110 LINCOLN AVE			
City: West Wyoming	State: PA	Zip: 18644	
Phone (Daytime): 570-905-0339		Fax:	
E-mail Address: (if e-mail address is provided, notification of receipt and shipment will be sent) BA-RISHCOFF@Comcast.Net			
E-mail Address: <input checked="" type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem and date of occurrence:			
<p>gun fires when other parts, such as safety or the bolt, are operated</p> <p>eg...</p> <ul style="list-style-type: none"> • discharged when moved safety to the off position when unloading the gun • discharged when opening/closing bolt to load/unload or even shooting gun 			
500 characters left			
Ammunition Information:			
Manufacturer: Remington		Type: CORE-LOKT	
Other (i.e. bullet weight/type, shot size, powder):		180 GR	
Handload Information:			
Powder Used:		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	

20.40
 27. -
 20. -
 67.40
 37. -
 30.40



www.remington.com

Remington Arms Company, Inc.
870 Remington Drive
P. O. Box 700
Madison, NC 27025-0700

ARS LABEL REQUEST FORM

DATE:	3/29/2011	REQUESTED BY:	christy
QUANTITY:	1	WEIGHT PER PACKAGE:	10
PLEASE CHECK ONE:			
MEDIA COORDINATOR TO MAIL		xxx I WILL MAIL	
DESCRIPTION: 700 6887435			

LABEL INFORMATION

MAIL LABEL TO:	Bernie Rishcoff 110 Lincoln Ave West Wyoming, PA 18644 570-905-0339
RETURN ITEM TO:	Rem Prod Serv

PLEASE COMPLETE ALL PARTS OF THIS FORM AND SEND TO THE MEDIA COORDINATOR

4XX596 MAR 31, 2011 ALL CURR USD 1 OF 1
SVC GND COM ACT WT 10.0 LBS
TRACKING# 1Z4XX5969065451877
REF 1: BERNIE RISHCOFF/CD/CM
REF 2: 700/6887435

HANDLING CHARGE 0.00
SINGLE-PIECE PUB RATE CHRG:
DV 0.00 COD 0.00 SVC T/P USD
DC 0.00 DGD 0.00 RS 0.50
AH 0.00 PR 0.00 SD 0.00
TOT PUB CHG 7.81 PUB+HANDLING 7.81







