

Remington Arms Co., Inc.
Product Service
Legal Case #:6169

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
230340	5/3/2011	5/4/2011	5/4/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Tom	Royston	174 Livingston Way	Roseville	CA	95678		H 530-277-3170 E info@trsadventures.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent rifle in with our repair form. He stated that he had a FSR. He stated he had a Timney trigger installed in 2005. He feels the rifle is unsafe. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	A6222616	RZ	11/11/1975
Date Purchased	Where Purchased	Accessories	Original Owner			
	MALLCO DIST PHOENIX AZ	TWO PIECE BASE,MUZZLE BRAKE,TIMNEY TPA	N			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

5/12/11: Per Ilion - Could not duplicate concern. TA not of Remington mfg. Can offer to replace TA, clean & test fire @ 1/2 normal cost - quote. df Customer apprvd & pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/4/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		RZ
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		TIMNEY BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.009
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	---Select---	
	Pull	---Select---	5.5#
	Altered	False	TIMNEY TPA
	Sub-Assembly	Non-Remington	
Non-Remington Components	Description		TWO PIECE BASE,MUZZLE BRAKE,TIMNEY TPA

6169

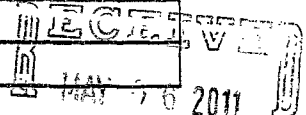
24"
RZ 11/7
5.5#
.009

Remington

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 700LH	Serial Number: A6222616	
Are you the original owner? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		
Name: Tom Royston	Date of Purchase: _____	
Address (no PO Boxes): 174 Livingston Way		
City: Roseville	State: CA	Zip: 95678
Phone (Daytime): 530-277-3170	Fax: _____	
E-mail Address: info@TRsAdventures.com		
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.		
Please describe your problem:		
When a shell is in the chamber I push the safety forward from the off position to on to remove a chambered round - the rifle fires the chambered round immediately and I have not even touched the trigger. I had a Timmy Trigger installed in 2005 by a gunsmith - DID NOT fix the problem.		
Ammunition Information: Rifle very unsafe.		
Manufacturer: Winchester	Type: 7mm REM. MAG	
Other (i.e. bullet weight/type, shot size, powder):		
Handload Information:		
Powder Used: 1MR4350	Powder Weight: 58.5 gr.	
Case/Hull Used: Winchester	Primer Used: FED 215 MAGNAM	
Bullet Type/Shot Size: Sierra 160gr.	Reloader Used:	
Firearms Care (Cleaning and Lubrication):		
Brand of cleaning solution used: Hopper's		
How often do you clean the bore? (Months or Number of rounds) after target practice / on daily hunting		
How often do you clean the action? (Months or Number of rounds) Monthly		
How often do you clean the trigger assembly? (Months or Number of rounds)		
Brand of lubricant used:		



BY:

How often do you lubricate the bore? (Months or Number of rounds)	<i>AFTER EVERY USE</i>
How often do you lubricate the action? (Months or Number of rounds)	<i>AFTER EVERY USE</i>
How often do you lubricate the trigger assembly? (Months or Number of rounds)	<i>AFTER EVERY USE</i>
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
<i>Never</i>	
What were the services performed?	
Ship your INSURED firearm by either UPS or Parcel Post to:	

RMS CO., INC

Service Division

Mer Ave

13357

YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
INCLUDE ADDRESS (WITH ZIP CODE), TELEPHONE AND

A6222616

Model: 700



RE00230340

- :: Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box. (Note: Original boxes may not be returned.)
- :: Remove all accessories from your firearm to prevent loss or damage.
- :: Provide a return address on both the outside and inside the box. Shipments without a proper return address will be refused.
- :: Ship your INSURED firearm by either UPS or Parcel Post. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Charge repairs will be processed using the following guidelines:

- :: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)
- :: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

*could not duplicate concern.
T.A. not of Rem. mfg. crew often
to replace TPA, clean & test
line at 1/2 normal cost.*

Quote

(Net. after mkt TPA to cust.)



