

Remington Arms Co., Inc.
Product Service
Legal Case #:6263

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
233195	6/7/2011	6/8/2011	6/8/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Anthony	Touchard	8311 Lafitte Ct. 5145 Paris Rd, Apt C	Chalmette	LA	70043		H 504-343-6712

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fires on safety release	Concern:1007 Fired on Safe Release	Unknown	
C				

6/16/11 Per note with rifle, it fires when he takes it off safety without being near the trigger.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6722374	LV	2/7/1979
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPTG GDS HOUSTON TX	TWO PIECE BASE	Y			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	30.40	6/16/2011				

6/16/11 Per Ilion, could not duplicate concern. Trigger assm very dirty and rusty. Replace TPA, clean, test fire under BLSM program for \$20 + S&H.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/8/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 3006 SPRG
	Date Code		LV
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	VERY DIRTY,RUSTY
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6263

Remington.

Factory Repair Instructions

(NOTE: Please print and complete this form, and then include it with your firearm.)

Model Number: 760		Serial Number: A6722374	
Are you the original owner? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO			
Name: Anthony H. Touchard		Date of Purchase: 1979 (?)	
Address (no PO Boxes): 5145 PARIS Rd Apt C.			
MAILING address: 8311 LAFITTE Ct. Chalmette LA 70043			
City: Chalmette		State: LA	Zip: 70043
Phone (Daytime): 504-343-6712		Fax: CH. 504-481-7073 KIM	
E-mail Address:			
<input type="checkbox"/> I would like to receive future e-mail updates from Remington.			
Please describe your problem:			
fires when I take it off safety			
without being near trigger			
Ammunition Information:			
Manufacturer: Winchester		Type: 30-06 SPRG 150gr.	
Other (i.e. bullet weight/type, shot size, powder):			
Handload Information:			
Powder Used: N/A		Powder Weight:	
Case/Hull Used:		Primer Used:	
Bullet Type/Shot Size:		Reloader Used:	
		BY:.....	
Firearms Care (Cleaning and Lubrication):			
Brand of cleaning solution used: Outers Gunslick Rifle Kit			
How often do you clean the bore? (Months or Number of rounds) 12 months			
How often do you clean the action? (Months or Number of rounds) every 12 mths			
How often do you clean the trigger assembly? (Months or Number of rounds) every 12 mths			
Brand of lubricant used: Outers			

RECEIVED
JUN 09 2011

22"
LV2/79
5#
1010

How often do you lubricate the bore? (Months or Number of rounds)	3 times a year
How often do you lubricate the action? (Months or Number of rounds)	✓
How often do you lubricate the trigger assembly? (Months or Number of rounds)	✓
Have you reviewed the cleaning and maintenance recommendations on our web site or in our owners manual?	
<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
Comments:	
When was the last time that your firearm was serviced by a Remington authorized repairman/gunsmith?	
What were the services performed?	
Cleaned	
Ship your INSURED firearm by either UPS or Parcel Post to:	
<p align="center">REMINGTON ARMS CO., INC ATTN: Arms Service Division 14 Hoefler Ave Ilion, NY 13357</p>	

5 years ago

A6722374

Model: 700



RE00233195

IN YOUR FIREARM OR IN THE SAME BOX WITH THE
IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE
NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND...

ing it.
amage in shipping and handling. Preferably,
be returned.)
loss or damage.
de the box: Shipments without a proper
ost. Remington is not responsible for
purchase insurance from your carrier.
delines:

:: Repairs \$75.00 and under will be completed and returned to you C.O.D. (To avoid C.O.D. Charges, please include your credit card number and expiration date with your gun)

:: For Repairs over \$75.00, you will receive a written estimate detailing the nature of the repair, applicable taxes and shipping. You will have 30 days to approve the repair estimate. Repairs can be paid by check, money order, or credit card (American Express, Discover, MasterCard, or VISA). If you wish, you can expedite repairs over \$75.00 by setting a pre-authorized amount that can be billed to your credit card.

could not duplicate concern.
T.A. Very dirty & rusty.
Lapham PPA, clean & test fire
under BCP for \$20.00 + ship

Quote

27
20
20.40
67.40
37
30.40







