

Remington Arms Co., Inc.
Product Service
Legal Case #:6083

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
227766	4/4/2011	4/5/2011	4/11/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Wacos Gun Shop	---	Wacos Gun Shop	1052 Hwy 92 W. Ste 21 PO Box 111	Auburndale/Lake Alfr	FL	33823/3385		W 863-668-7477 E wacogunsm@aol.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Shot hole in wall inside house	Cause:4038	Could Not Duplicate Concern	Unknown
S		Concern:1007	Fired on Safe Release	
C	FSR			

Dealer sent gun in with a note. His customer brought him this Model 700. Customer stated he loaded the gun inside the house & when he moved the safety the gun went off & shot a hole in the wall. Dealer stated he did not understand why customer did that inside the house & no one was injured. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	A6272852	AI	3/4/1976
Date Purchased	Where Purchased	Accessories	Original Owner			
	SB HUBBARD JACKSONVILLE FL	TWO PIECE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Repair under BLM @ n/c - goodwill gesture	Repair/Replacement Cost	Repair/Replacement Date				
	\$30.40	4/11/2011				

4/11/11: Per Ilion - Could not duplicate concern. Dealer is only open Thursday, Friday, Saturday. I emailed the dealer to call me. I will offer to remove bolt lock & replace TA, clean & test fire @ n/c - goodwill gesture. df 4/11/11: Dealer called me back. I went over report & he agreed to the above work. We will not take care of the hole in consumer's wall. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS

Examination	Exam Date		4/5/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	—
Barrel	Description		22" 3006 SPRG
	Date Code		AI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	ACTION ONLY SOME LITE RUSTING
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.007
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	LITE RUSTING
	Pull	---Select---	4.5#
	Altered	False	
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

6083

22"
A137
45
1007

Subj: **older remington 700 [Incident: 110120-000595]**
Date: 1/20/2011 4:32:30 P.M. Eastern Standard Time
From: info@remington.com
To: wacogunsm@aol.com



Thank you for contacting the Remington Arms Co. Online Help Center, we appreciate your inquiry and look forward to the opportunity to be of service to you.

To access your question from our support site, click here.

Question Reference #110120-000595

Summary: older remington 700
Date Created: 01/20/2011 04:32 PM
Last Updated: 01/20/2011 04:32 PM
Status: Unresolved

Discussion Thread

Customer (WACOGUNSM@aol.com)

01/20/2011 04:32 PM

A customer brought in a Rem. 700 Ser no. A6272852. He said he put the safety on after loading it in the house, and it went off. I have no idea why in the house, but it did not injure anyone, but put a hole in the wall.

He would like to keep the gun local due to shipping expense, and I told him I would do what I can.

First of all, I have been a Gunsmith since 1966; have had remington triggers completely apart, and very able to repair this one if I had the proper parts to bring it up to date for safety.

Would you be able to send me the parts?

Please let me know.

William A. COrgnell
Wacos Gun Shop
1052 Hwy 92 W. Suite 21
Auburndale, FL. 33823

Mailing
P.O. Box 111
Lake Alfred, FL. 33850

863-668-7477-shop

Serial Number:

A6272852

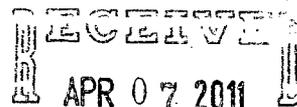
Model: **700**



RE00227766

_____ We hope that this information will be helpful to you. If we can be of further assistance, please contact us at 1-800-243-9700, M-F, 9am-5pm EST. Remington Arms Co. - America's Oldest Gunmaker 870 Remington Drive, Madison, NC 27025 1-800-243-9700 or 1-336-548-8700-FAX: 1-336-548-7801 Visit us in Remington Country at <http://www.remington.com/>
REMEMBER, FIREARMS SAFETY DEPENDS ON YOU! Whether you are a beginner or an advanced user, our new Safety Section is a must for everyone. <http://www.remington.com/safety>

[-001:001497:04485-]



BY:.....

Handwritten signatures and initials:
~~W.A. Orgnell~~
A12
J. J. ...

Monday, February 14, 2011 AOL: WACO GUNSM

completely apart, and very able to repair this one if I had the proper parts to bring it up to date for safety.

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William A. COrgnell

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Question Reference #110120-000595

Product Level 1: Firearms

Date Created: 01/20/2011 04:32 PM

Last Updated: 02/16/2011 08:16 AM

Status: Waiting

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Wednesday, February 16, 2011 AOL: WACO GUNSM

PS 21679

older remington 700

Discussion Thread

Customer (1 WACOGUNSM@aol.com) 02/02/2011 09:11 AM
 I am a FFL holder, but it is apparently a warranty situation, so it will come back to you.
 Do I need a Return No.?
 Waco

In a message dated 2/2/2011 8:41:58 A.M. Eastern Standard Time, info@remington.com writes:

Response (Daniel) 02/02/2011 08:41 AM -
 Unfortunately a concern of this nature would require the gun come back to us for an inspection, if he is looking to have it reviewed for consideration as a possible warranty issue. If he simply wishes to purchase the replacement trigger then you can do this for him if you have an FFL.

Customer (1 WACOGUNSM@aol.com) 01/20/2011 04:32 PM
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 Auburndale, FL. 33823

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P.O. Box 111
 Lake Alfred, FL. 33850

863-668-7477-shop

Details

Reference Number	110120-000595
Product	Firearms
Category	
Created Date	01/20/2011 04:32 PM
Updated	02/08/2011 02:59 PM
Status	Solved





