

Remington Arms Co., Inc.
Product Service
Legal Case #:6160

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
230058	4/29/2011	5/2/2011	5/12/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mtn.	---	Gander Mtn.	1313 Paul Bunyan Dr.	Bemidji	MN	56601		W 218-755-6150

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006	Altered Adjustments or Components	Unknown	
S	Concern:1007	Fired on Safe Release		
C	FSR			

Dealer sent rifle into us. Their note stated that rifle will engage the firing pin when the safety selector switch is toggled from fire to safe or safe to fire. Dealer stated in note that if we have any questions to contact Donald at 218-444-6721. df 5/12/11: I spoke with Donald - he stated the rifle belongs to his son-in-law who is in law enforcement and they were in a hunting blind when the rifle discharged. No injury but a hole was shot in the blind. They're not concerned about the blind but they were shook up. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	710/3006 SPRG	27410	71200475	XY	12/13/2004 10:20:45 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/710/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace w/ramac 85633 - M/770, 30-06 @ n/c - goodwill gesture						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$138	5/12/2011				

5/12/11: Per Ilion - Altered adjustments. Set screws altered & sticky lube residue causing trigger to follow down. df Factory no longer has the TA for this rifle to repair. I spoke to customer - Donald - & agreed to replace rifle with M/770 at n/c - goodwill gesture. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B. TRAVIS
	Exam Date		5/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T. NAGLE
Cause	4006	Altered Adjustments or Components	IMPROPER MIANTENENCE OLD STYLE TRIG ASSM NO LONGER AVAIL FOR REPAIR.
	Description		22" 3006 SPRG
	Date Code		XY
	Bore Plugged	False	

Barrel	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	STICKY,HARD TO MOVE
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	METAL RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/710 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY HAS A STICKY LUBE RESIDUE WILL FOLLOW DOWN
	Pull	---Select---	2#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	



6160 X

Service Request

Service Order # 4387

22"
X-112/01
2#

SHIPPED TO VENDOR/STORE:

Remington Repair FFL# 6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 04/21/2011 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 3-41-007-01-7B-0121
Attn: Gun Parts Dept.
1313 Paul Bunyan Drive
Bemidji, MN 56601

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.

Type: Rifle

Serial Number: 71200475

Model: 710

Cal/Ga.: 30-06

Cased?:

DESCRIPTION OF ITEM RETURNED:

REASON FOR RETURN:

This firearm will engage the firing pin when the safety selector switch is toggled from fire to safe or safe to fire. Please assess this issue. If you have any questions please call Donald at 218 444 6721

ATTENTION VENDOR

Please contact me with any questions or concerns.

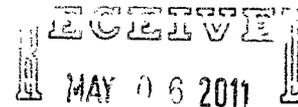
Tony Schnellbach
(218) 755-6150

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

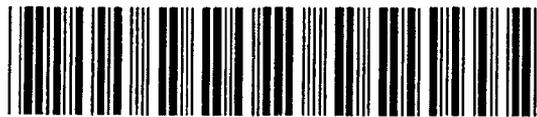
Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101



BY:.....

Number: 71200475

Model: 710



RE00230058



