

Remington Arms Co., Inc.
Product Service
Legal Case #:6244

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
232705	6/1/2011	6/2/2011	6/2/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Paducah Shooter Supply Inc	Paducah Shooter	3919 Cairo Rd	Paducah	KY	42001			W 270-443-3758 E gunsmith@pssguns.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4054 As received Follows Down			
S Fires on safety release	Concern:1007 Fired on Safe Release		Unknown	
C				

6/10/11 Per note with rifle, the gun fires when the safety is moved to fire. They tried new sears but it still did it.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	721/270 WIN	n/a	193437	OXX	7/1/1951
Date Purchased	Where Purchased	Accessories	Original Owner			
		SCOPE BASE,RINGS,SCOPE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/721/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean, test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.64	6/10/2011				

6/10/11 Per Ilion, trigger assm sears stick to side plates. Replace TPA, clean, test fire under BLSM program price of \$20 + shipping.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4054	As received Follows Down	
Barrel	Description		24" 270 WIN
	Date Code		OXX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	RUSTY
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M721 SAFETY
	Function	Slightly Worn; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Not Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SEARS STICK TO SIDEPLATES
	Pull	---Select---	4#
	Altered	True	SET SCREWS ALTERED
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE,RINGS,SCOPE

6244

24"
0xx7/51
4#

Paducah Shooter Supply Inc.

3919 Cairo Road
Paducah KY 42001
Phone (270) 443-3758
Fax (270) 442-5022
gunsmith@pssguns.com

Repair Work Order: S3-16-11

Date: 5/25/2011

To: REMINGTON ARMS

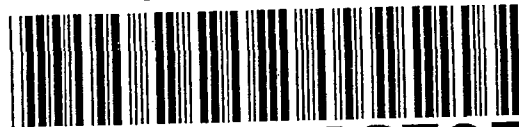
Address: 14 HOEFLER AVE

City, State, Zip: ILION NY 13357

Serial
Number:

193437

Model: 721



RE00232705

Enclosed: (1) REMINGTON

Model: 721 270 WIN

Serial Number: 193437

RECEIVED
JUN 09 2011

BY:.....

Description of Repair: SERVICE DEPT,

WE ARE SENDING GUN TO FACTORY FOR REPAIR. GUN
FIRES WHEN SAFETY IS MOVED TO FIRE. WE TRIED NEW SEARS. IT
STILL DID IT. PLEASE REPAIR OR REPLACE AS NEEDED.

THANKS
CHARLIE

Item Belongs To: S3-16-11

Sent By: GWJ

T.A. SEARS stick to side plates.
Replace TPA, clean + test fire under
BLP Con \$ 20.00 + ship
@ note





