

Remington Arms Co., Inc.
Product Service
Legal Case #:6174

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
230518	5/4/2011	5/5/2011	5/12/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sportsman's Warehouse	---	Sportsman's War	6640 Lonetree Blvd.	Rocklin	CA	95765		W 916-782-9900
Incident		Forrest	Crosby	282 Arden Ave.	Yuba City	CA	95993		C 530-845-4403

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Unexplained discharge			

Dealer sent rifle in. Dealer stated gun discharged after 15 rounds on its own. Customer requested a refund. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/308 WIN	85634	M71629832	DE	9/23/2010 12:56:49 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
2/13/2011	PACIFIC FLYWAY WHOLESALE	SCOPE,RINGS,BASE	Y			

CONCERN: DISCHARGED ON IT'S OWN, REQUESTS REFUND

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Refund to customer			\$328.08		5/12/2011	

Repair/Replacement Cost Repair/Replacement Date

5/12/11: I spoke w/Eric @ store. He said that customer only wants a refund & he will fax over copy of receipt and customer mailing address. df Received fax from Eric. I will submit G-408 for refund to customer. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/5/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 308 WIN
	Date Code		DE
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Slightly Worn; Functioning	
Overall	Exterior Condition	Like new; Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		M/770 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Like new; Functioning	TRIG PULL HAS EXCESSIVE CREEP
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	

Remington Arms Company, Inc.

Madison, NC 27025

ORIGINAL


[COPY]

Purchase Order No.
Dell Marie Fulcher
Name of Person Originating APV
Product Service Ext 8686
Location/Extension of Originator
5/12/2011
Date Prepared

Seller's Invoice No. _____
Date _____
Pay To: Forrest Crosby
Street and No. 282 Arden Ave.
City Yuba City State CA Zip Code 95993

% _____ Days; Net _____ Days or _____
Desired Pay Date

Vendor Code **106248**
Pmt Method **RUSH**

Description	Total	
	Dollars	Cents
Refund of firearm per Dell Fulcher	328	08
Ref# 95993CrosbyForr Serial # M71629832		
Case# 6174		
Wire Transfer Information		
Bank:		
ABA:		
Pay to:		
Acct #:		
Distribution		
230145-8850050		
Cost Element/Cost Center		
Tax		
The approval signature(s) shown below attest that all required verifications and extensions have been properly made and that Accounts Payable Section can make payments without further checks as to correctness.		
Signed: 	Gross	328 08
Signed:	Discount	
Date: 5/12/2011	Net	328 08

For Treasury Use Only	
Date Paid	_____
Reference No.	_____
Bank Acct	_____
USD Amt	_____
(If in Foreign Currency)	

05-12-11
1:39 PMROCKLIN
TRANSACTION DETAIL REPORT
FOR Feb 13 2011

Page #: 1



ATTN: DELL

Site #: 149 Sportsman's Warehouse Rocklin

CUSTOMER ID: 0149-250427

Crosby

1156505 CA DROS (PEE ON 25.00

1240125 REM 770 308 WIN 279.99 T

SERIAL: M71629832

DEPOSIT (328.08)

LAYAWAY #149-22147

SUBTOTAL 304.99

EST SALES TAX 23.10 **

DEPOSITS 328.08

TOTAL 328.08

(328.08)

TYPE: SALE/SWIPRD

VISA: KXXXXXXXXXXXX1938

APPR: 662925

STAN: 076357

DEBIT NETWORK ID:

LAYAWAY BALANCE: 0.01 **

CUSTOMER ID: 0149-250427

Suggested Payments

0 Payments of \$0.01

Final Payment \$0.01 **

10% restocking fee

on all Layaways

cancelled after 30 days.

FORREST CROSBY
282 ARDEN AVE
YUBA CITY, CA 95993

X _____
Crosby

** NOTICE: LAYAWAY BALANCE IS SUBJECT
TO CHANGE BASED ON TAX RATES AT
THE TIME OF ITEM PICKUP.

733 # 53

Register: REG7 Feb 13 2011 2:18 PM



Repair Facility: REMINGTON ARMS CO.
Address: 14 HOFER AVE
City: ILION State: NY Zip: 13357
RA/RMA Number: N/A
Insured Value: \$\$

X

22"
DE 9/10
SH

Store Information: (Use Store Address Stamp Here)

Sportsman's Warehouse
6640 Lonetree Blvd
Rocklin, CA 95765

6174

Store Phone Number: 916-782-9900

Firearm Information:

Manufacturer / Importer: REMINGTON
Common Model: 770 Caliber/Gauge: 308 WIN
Serial Number: M71629832 Type: RIFLE
Log Number: 4926-0057 (i.e. Store number (XX) followed by book (26) and log # -- XX26-XXXX)

Shipped with the following: ☒ Magazine(s) ☒ Scope ☒ Rings ☒ Bolt
☐ Chokes ☒ Other _____

Problem: (Be as specific as possible)

GUN DISCHARGED AFTER 15 ROUNDS ON ITS OWN, SCOPE WILL NOT ZERO 8 1/2 IN ABOVE ZERO WHEN BORE SITED. CUSTOMER NOT SAFE WITH FIREARM. REQUESTING REFUND!!

Customer Name: Farrest Crosby

Customer Phone: 530 845 4403 - Cell #

arm to repair facility. Yellow Copy: To be retained and filed by the Hunting Department by year. is originally dropped off to store for repair. Rev. 4/08

M71629832

Model: 770



RE00230518

RECEIVED
MAY 06 2011

BY: _____







