

Remington Arms Co., Inc.
Product Service
Legal Case #:6219

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
226040	3/16/2011	5/20/2011	5/20/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Robert	Glueck	433 Tudor Ave.	River Ridge	LA	70123		H 504-309-6085

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015	Improper Maintenance		
S	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown	
C	Gun goes off			

Customer sent gun in without correspondence. Customer spoke to a CSR on 5/10/11 & stated the gun just goes off, wants TA checked & repaired as needed. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/7MM08 REM	29816	B6123239	RB	11/1/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC SHREVEPORT LA	TWO PIECE BASE	U			

CONCERN: GOES OFF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						
Repair/Replacement Cost	Repair/Replacement Date					

5/27/11: Per Ilion - TA dirty, sticky, rusty & loose on receiver. Can offer to remove & disassemble TA, clean & test fire @ 1/2 normal cost. df 5/31/11: Customer called & apprvd - pd by credit card. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/20/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE

Cause	4015	Improper Maintenance	
Barrel	Description		18" 7MM08 REM
	Date Code		RB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Worn; Functioning	RUSTY
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,STICKY,RUSTY AND LOOSE ON RECEIVER WILL FOLLOW DOWN
	Pull	---Select---	N/A
	Altered	False	

	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

124
RB 11/81



D183655XPIL Saturday, May 14 2011 7:20 AM

RECEIVED
MAY 23 2011

BY: _____

T.A. dirty, sticky, rusty + loose
on Rec. can often to remove +
disasm TPA, clean + test fire at
1/2 normal cost.









