

Remington Arms Co., Inc.
Product Service
Legal Case #:6138

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
229501	4/21/2011	4/25/2011	4/25/2011				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Dick	Kyle	121 Spring Valley Cir.	Divide	CO	80814		H 719-686-1009

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Concern:1007 Fired on Safe Release			
C FSR				

Customer sent gun in. He stated that gun fires when taken off safe. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	788/7MM08 REM	n/a	B6123697	RB	11/6/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	L HORTON SOUTHBOROUGH MASS	SCOPE BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair						

Repair/Replacement Cost Repair/Replacement Date

5/6/11: Per Ilion - Inside TA dirty & rusty. Trigger is frozen to side plates. Will remove, disassemble & clean TA. Send for test firing at 1/2 normal cost - quote. I spoke w/customer & he mailed appv & payment to us. Should get it next week. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		4/25/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		18.5" 7MM08 REM
	Date Code		RB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	WAS UNABLE TO REMOVE BOLT FROM REC. (FROZEN/BINDING)
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Not Functioning	RIFLE IS IN VERY GOOD COND
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/788 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Scar	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	TRIG IS FROZEN TO SIDEPLATES
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE BASE

18.5"
RB 11/81

Dick Kyle ⁶⁰¹³⁸
121 SPRING VALLEY CIR.
Divide, CO. 80814
PHONE # 719-686-1009

GUN FIRES WHEN
YOU TAKE THE SAFETY
OFF.

Serial Number

B6123697

Model: 788



RE00229501

RECEIVED
APR 27 2011

BY:

INSIDE TPA. DIRTY + RUSTY. TRIG.
IS FROZEN TO SIDEPLATES. WILL
REMOVE, DISASSM & CLEAN TPA.
SEND FOR TEST FIRING at 1/2
NORMAL COST.

Quote





