

Remington Arms Co., Inc.
Product Service
Legal Case #:6761

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
245023	10/28/2011	10/31/2011	10/31/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Hilltop Hunting & Fishing Supply		Hilltop Hunting	374 Pollock Rd	Canton	NY	13617		W 315-386-4875

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Fired on bolt closing Concern:1008 Fired on Bolt Closing			
C				

11/4/11 Per note with rifle, customer claims gun fired upon close. Gunsmith inspected and the factory trigger settings are intact. Seat not coming to battery 100%.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/260 REM	24781	7783967	LX	3/19/2003 12:46:03 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER NORT	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

11/4/11 Per Ilion, trigger assm dirty and rusty. Trigger is not returning. Replace TPA, clean, test fire at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/31/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	
Barrel	Description		20" 260 REM
	Date Code		LX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	FINISH WEAR AT GRIP
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/7 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, RUSTY TRIG BINDS WILL FOLLOW DOWN
	Pull	---Select---	10+#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE BASE

6761

HILLTOP HUNTING & FISHING SUPPLY

374 Pollock Road Canton, NY 13617

(315) 386-4875

JOE RUSSELL - GUNSMITH

"The Gun Doctor"

www.hilltopguns.com

20"
L x 2/03
10+
10"

CUSTOMER'S ORDER NO. PHONE DATE 10/19/11

NAME Rem.

ADDRESS

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MOSE. RET'D.	PAID OUT
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QTY.	DESCRIPTION	PRICE	AMOUNT
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Customer claims gun fired upon close. I inspected. Factory trigger settings intact. SEAR NOT coming to battery 100% please repair.

THANKS

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Serial Number: 7783967

Model: 7



RE00245023

THANK YOU

T.A. dirty & rusty Trig is not returning. replace TPA, clean & test fire at 1/2 normal cost

Quote

SHIPPED NOV - 1 PAID





