

Remington Arms Co., Inc.
Product Service
Legal Case #:6416

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
236662	7/27/2011	8/2/2011					

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Kim	Kaml	2095 Whispering Pine Ln NW	Bemidji	MN	56601		H 218-759-9727 E kimberlykaml@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI cut thumb				
PD safety will not work now	Cause:4015 Improper Maintenance Concern:1025 Unexplained Discharge - No Mention of Safety Position			U
S				
C				

8/9/11 Per letter with rifle, the lever you use to switch the gun from safety position to fire position is broken. Last Fall she thinks her gun may have gone off and fired before she pulled the trigger the whole way. Something hit her thumb and cut it and was bleeding. Now the safety lever won't work. The second problem is that the bolt rus on the rubber piece that goes around my scope.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	7/7MM08 REM	24741	S7657902	CX	4/25/2003 4:52:28 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	BILL HICKS & CO LTD	SCOPE,RINGS,BASE	U			

CONCERN:FIRED BEFORE PULLING TRIGGER - INJURY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/7/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV

8/9/11 Quote to repair at 1/2 normal cost as goodwill and notate if they can adjust scope where bolt hits.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		8/2/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4015	Improper Maintenance	ALSO BOLT HANDLE CONTACTS SCOPE ON CLOSING
Barrel	Description		20" 7MM08 REM SS
	Date Code		CX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/7 SAFETY
	Function	Abused; Not Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	DIRTY
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	SAFETY BROKEN,T.A. DIRTY TRIGGER PIN RUSTY
	Pull	---Select---	N/A
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		SCOPE,RINGS,BASE

To: Remington Arms
ATTN: Repair
14 Hoefler Ave
Ilion, NY 13357

2011
04/7/05

6416

July 21, 2011

Dear Remington Repair:

I am sending in my rifle to you to fix. My local gunsmith told me to send it straight to you. There are 2 problems with my rifle.

Problem #1 - The lever that you use to switch the gun from "safety position" to "fire position" is broken. Last fall I had a freaky thing happen to my gun. I think my gun may have gone off + fired before I even pulled the trigger the whole way. I was getting ready to pull the trigger + before I had a good grip on my gun it went off unexpectedly + something hit my thumb + cut it so that my thumb was bleeding. After that, the lever wouldn't work anymore. My husband was watching something on T.V. with this model of guns + they showed a clip where a man was target practicing and his gun went off without his pulling the trigger. They actually got it on film! Anyway - Now I'm really worried about this gun because I want it to be totally safe. Have you ever heard of this happening?

RECEIVED
AUG 01 2011

BY:.....

Problem #2 - When I slide the bolt back + forth it rubs on the rubber piece that goes around my scope. It won't go smoothly back + forth. I have to force the bolt to go past the rubber part. Can you do something to the scope mount so that it doesn't interfere with the movement of the bolt? Can you bore-sight it?

Call me if you have questions.
I would appreciate it if you can get
it fixed as quickly as possible. I am
going to be needing this gun to go hunting
in about 10 weeks.

Thanks.

Kim KamL
2095 Whispering Pine Lane NW
Bemidji, MN 56601

phone = (218) 759-9727

e mail = kimberlykamL@gmail.com

S7657902

Model: 7



RE00236662

T.A. dirty, TRIG. PIN RUSTY, SAFETY
BROKEN. Scope Rings Low & Bolt
handle contacts scope on closing.







