

Remington Arms Co., Inc.
Product Service
Legal Case #:6641

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
242502	10/4/2011	10/5/2011	10/5/2011				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Ace Hardware		Ace Hardware	2200 Lakeside Dr	Lynchburg	VA	24501		W 434-385-6388

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

10/14/11 Per note with rifle, they were showing this rifle to a customer, put safety on, when they took it off safe the firing pin struck. Gun was unloaded.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	C6209616	XH	12/2/1987
Date Purchased	Where Purchased	Accessories	Original Owner			
	GREEN TOP SPTG GOODS		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, clean, test fire at n/c as goodwill						
	Repair/Replacement Cost	Repair/Replacement Date				
	47.40	10/14/2011				

11/14/11 Per Ilion, could not duplicate concern. Trigger assm dirty and some light rusting. Replace TPA, clean, test fire at 1/2 normal cost. On 10/12 M. Johnson changed it to warranty.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		10/5/2011
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 7MM REM MAG
	Date Code		XH
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		M/700 SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,LITE RUSTING
	Pull	---Select---	6#
	Altered	False	
	Sub-Assembly	M/700 Non-Bolt Lock	

6641

651400

24"
X H12/82
6#
.014☐ ESTIMATE
(Valid for 30 days)

DATE 8/22/11	☐ SERVICE ☐ INSTALL	☐ WILL CALL ☐ DELIVER	PHONE 434-385-6388	
NAME			MAKE REMINGTON	
ADDRESS STORE STOCK			MODEL 700 7mm REM MAG	
			SERIAL C6209616	
ITEM TO BE SERVICED		NATURE OF SERVICE REQUEST		
QTY.	PART #	DESCRIPTION OF PARTS OR MATERIALS	PRICE	AMOUNT
		WE WERE SHOWING		
		THIS RIFLE TO A CUSTOMER		
		PUT SAFETY ON, WHEN		
		WE TOOK IT OFF SAFE		
		FIRING PIN STRUCK		
		GUN WAS UNLOADED		
		PLEASE CHECK OVER		
		FOR SAFETY		
		THANK YOU		
LABOR PERFORMED			TOTAL MATERIALS	
Ace Hardware 2200 Lakeside Drive Lynchburg, VA 24501 434-385-6388			TAX	
			TOTAL LABOR	
			TOTAL AMOUNT	

C6209616

Model: 700



RE00242502

could not duplicate concern.
T.A. dirty & some light rusting.
Replace TPA, clean & test fire
at 1/2 normal cost.

Quote

 RECEIVED
 OCT 07 2011

BY:





